



Summary:

- Competitively bid and awarded
- Municipal expertise
- Assessment and Consulting
- Technology Security
- Managed Support Services
- Website Application Design and Development

Centrally located in East Hartford, CCAT is a nonprofit resource that leads and inspires innovation through state, regional, and national partnerships in information technology, education, workforce strategies, advanced manufacturing technology, and energy solutions.

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IT Assessment Services

CRCOG General IT Services enable municipalities to have an independent perspective on IT and create customized solutions to meet their individual needs. CRCOG is proud to have partnered through a competitive bid process with Connecticut Center for Advanced Technology (CCAT) as our IT Strategic Partner, a 501(c)3 corporation to offer these services.

CCAT works with many towns in Connecticut already and is attuned to the unique challenges faced by municipal IT.

CCAT's goal is to align your technology with your organization's mission and goals. The first step is to review your technology systems including reviewing hardware, software, and business processes. We examine your hardware, hardware settings, applications, network appliances, and network settings. Our team interviews key stakeholders and users to develop a full picture of your current technology footprint and its implications. Then, through analysis and robust discussion, we work with you to develop plans that enable your organization and ensure technology is a strategic asset.

Available Services:

Identify risks and bottlenecks

- Identify potential risks to your environment
- Set the stage for large scale improvement projects and longer term strategic planning

Explore your needs

- Explore infrastructure, user's needs, and goals.
- Custom, succinct, actionable, and comprehensive

Leverage emerging technologies

- Aligns technology with organizational strategy
- Forecasts and predicts growth in system needs