

CAPTAIN Service Order

Please use this sheet to request additional IP addresses for the CAPTAIN system or cancel existing addresses. This sheet will be used at CRCOG to order additional modems and SIMs or to cancel service on existing units. It will be also used as a basis for invoicing your agency. If you are just replacing existing equipment, this form is NOT necessary. Just contact CRCOG by email or phone.

Date of Order: _____ **Authorized by:** _____
Town: _____ **Phone:** _____
Department: _____ **Signature:** _____

Number of Units Accessing CAPTAIN (before this service change order): [Click here to enter text.](#)

For SERVICE ADDITIONS, please complete the following:

# Units to ADD	Date to implement (if no date specified, request will be implemented ASAP).	Equipment needed (specify number of units)				
		MODEMS				Or AIR CARDS (specify USB or slide-in)
		Modems	Antennas (specify black or white)	15' antenna cable	20' antenna cable	

Ship to: _____ **Bill to:** _____

For SERVICE CANCELLATIONS, please complete the following:

ICCID's of SIMs to be deactivated	Effective Date of cancellation (60 days notice is required)

Mail or Fax signed form to: Public Safety Management Specialist
 Capitol Region Council of Governments
 241 Main Street, Hartford, CT 06106
 Phone: (860) 522-2217 Fax: (860) 724-1274