PREAMBLE

Are you finding it more difficult to cross at busy intersections? Did you know that audible walk signals are in use in Connecticut? Newer technology is making it easier for people who are blind to cross the street independently. If you are interested in learning more about audible walk signals and how they can help you, please contact your Orientation and Mobility instructor, or the Adult Services Division at 860-602-4180. You can call toll free at 1-800-842-4510 x4180.

The transportation agencies listed on the following pages provide a variety of services to individuals with disabilities seeking reliable transportation. This document is not a list of schedules or routes but a comprehensive compilation of contact information to transportation agencies within the state. This list may not be all-inclusive. These services include reduced fares on commuter and local bus routes, as well as curb-to-curb and door-to-door transportation through Dial-A-Ride and ADA Paratransit services. The services have different names for the service depending on the location.

If you need assistance with transportation options, do not hesitate to contact a Certified Orientation and Mobility Specialist. The instructors have a wealth of information available. They would be happy to assist you. Be mindful there are few transportation options in rural areas. There may not be public transportation options in your area. In the list of towns, choose a location which is nearest to your current location. Be mindful some territories of transportation agencies cross over into other territories. Towns are listed in the INDEX alphabetically. The following websites have much of the same information which is available within this document.

http://www.rideshare.com/mobility.html

American Public Transportation Association:

Connecticut Department of Transportation:

If you dial 411 or access Infoline, many ADA Paratransit services may be available in individual towns. Check with the town hall for individual listings such as senior centers. Infoline: http://www.infoline.org/ or dial 211; if outside CT: 1-800-203-1234

Independent Transportation Network (ITN)
ITN is a membership organization that provides rides to senior citizens and adults
with visual impairments. Members must live in a town served by ITN to be eligible for transportation services, but rides to locations outside of the member’s town of residence are provided. ITN offers rides 24 hours per day, seven days per week. Members can specify particular pick up times.

There are two main service areas currently covered by ITN in the state of Connecticut; the North Central Service Area, and the Central CT Service Area (both defined below for each town service area). There is a yearly membership fee required, and a fee per mile (price dependant on the service area). After paying the membership fee, seniors and those with visual impairments become dues paying members of the organization. The ITN drivers use personal vehicles with ITN insurance to provide rides to members. ITN offers a ride scholarship program for low income seniors, as well as a “car trade” feature. Contact the person in your service area for more information.

ITN SERVICE AREAS:

- ITN CentralCT:
  (860) 346-7433
  FAX: (860) 346-7332
  www.ITNCentralCT.org
  email: gw.frazier@ITNCentralCT.org
  - Towns: Cromwell, Durham, East Haddam, East Hampton, Haddam, Middlefield, Middletown, Newington, Portland, Rocky Hill, Wethersfield

  - $40 per year Membership Fee
  - $65 per year Family Membership (optional)
  - $3.00 to pick up fee, plus $1.00 per mile less 15 percent if trip is booked more than one day in advance.
  - Each way needs to be booked one day in advance or pay a higher rate.

- ITN NorthCentral:
  (860) 951-5873 or
  (860) 758-7833
  FAX: (860) 253-6400
  www.ITNNorthCentralCT.org
  email: MSmithHale@ITNNorthCentralCT.org


  - $40 per year Membership Fee
  - $60 per year Family Membership (optional)
  - $4.00 to pick up fee, plus $1.00 per mile

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  Manchester, Marlborough, Meriden, Middletown, Newington, Old Saybrook, Rocky Hill,
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KNOW BEFORE YOU GO

There are a number of things to keep in mind for those using any of the transportation
services offered:

REDUCED FARES
To qualify for half fare, an elderly or disabled passenger must present a Medicare card,
State-issued transit reduced-fare photo ID, or ADA ID.

EXACT CHANGE
In general public transit and dial-a-ride services require exact change.

DIAL-A-RIDE SERVICES
Operating in most communities, these offer door-to-door transportation for those who are
elderly or disabled. They are useful for medical appointments or shopping trips but may
not operate during typical commuting hours. Some are able to provide reliable
transportation to and from work.

ADA PARATRANSIT SERVICES
ADA Paratransit services are limited to those who cannot, because of their disabilities, get to bus stops or access buses. The services operate within 1/4 to 3/4 mile from bus stops on local routes (depending on the area). Service hours are usually the same as the local bus route. To use ADA services, riders must be eligible and certified according to the Americans with Disabilities Act. Certification information and forms are available through transit district offices. To find ADA Paratransit Services, look in the town listing. If there is not a specific listing for ADA or Paratransit Services, call the local public transportation agency for your area. Many of the larger transportation agencies have their own ADA Paratransit Services. Depending on the area, call your local town or city hall. There may be ADA Paratransit Services, Dial-A-Ride, or Senior Transportation for your local area. If you live in a rural area, transportation options are limited. Some options may be to use the local transportation services (such as ADA, taxis, friends, family, etc.) to get to an area where the larger districts may be able to pick you up with their ADA transportation. Scheduling issues may be a problem since many of the ADA transportation requires you to call ahead of time for you to schedule an appointment. Remember to schedule an appointment for the return trip. You may be allowed only a certain amount of items to carry with you, such as a limit to only three bags of groceries. There may be other transportation options available in your area.

ADA FARES
ADA Paratransit services may charge up to double the regular adult cash fare on local buses.

RESERVATIONS
Most dial-a-ride and Paratransit services allow reservations in advance from 24 hours to 14 days (such as in Danbury). Commuters can usually make a daily reservation for two weeks at a time.

CANCELLATIONS
Services require several hours’ notice for cancellations, some as much as 24 hours. They also may have time limits on how long drivers can wait to pick up a passenger.

SUSPENSIONS
Many services suspend habitual “no-shows” – those who do not cancel pickups appropriately and are not available when the van arrives.

ACCESSIBLE VEHICLES
Since 1996, some local buses will be lift-equipped in accordance with the ADA. In addition, many already have kneeling features to assist those who have difficulty climbing stairs. Call ahead for verification whether the vehicle you will be using will be lift-equipped.

CALLING AHEAD
No matter what service you need, it’s a good idea to check with a transportation agency of interest to verify services, schedules, and fares. Transportation agencies are listed by area. Check the heading for your area below to see if public transportation is offered in your community.

- COMMUTER AND EXPRESS BUS SERVICES
These usually operate during morning and late afternoon hours and travel on fixed schedules to and from major work centers.

- LOCAL BUS OR VAN SERVICE
Local services provide community or intercommunity transportation on fixed routes and schedules.

- DISABLED COMMUTER SERVICES
These include ADA Paratransit services and those dial-a-ride services which are able to meet the schedule needs of commuters traveling to and from work. Some transportation may be medical only. Call the company for verification.

SELF-ADVOCACY
When accessing public transportation, notify the bus driver of your needs and let your circumstances be known. For more detailed training or suggestions on how to ride a bus, contact your local Orientation and Mobility Specialist. Dog guides are legally allowed to accompany an individual with a visual impairment in any public area.
GEOGRAPHIC GUIDE BY REGION

- SOUTHWEST
GREENWICH-NORWALK-STAMFORD AREA

Greenwich
Transportation Association of Greenwich (TAG)
231 East Putnam Avenue
Greenwich, CT 06830
Telephone: (203) 869-8882
http://www.norwalktransit.com/tag.htm
Criteria for use:
Elderly or disabled resident of Greenwich.
TAG certification required.
Necessary arrangements: Call prior to trip.
Hours of service: Mon.-Sat. 7:00 AM - 6:00 PM
Sunday by special request.
One-way fare: $5.00 Zone 1 $6.50 Zone 2
Cancellations: 30 minutes in advance.
Most vehicles are lift-equipped.

- Greenwich Commuter Connection: Greenwich Train
Station to-from West Greenwich (West Loop) and Central Business District (Central Loop)

Norwalk Transit District (TAG)
Greenwich Commuter Shuttle
100 Fairfield Avenue
Norwalk, CT 06854
Telephone: 1-800-982-8420
Hours of service: Mon.-Fri.: Peak morning and afternoon commuting hours based on train arrivals and departures.
Call for schedule.
One-way fare: One-half regular adult cash fare with elderly/disabled ID card.
All vehicles are lift-equipped.

WESTPORT
Westport Transit District
c/o Norwalk Transit District
100 Fairfield Avenue
Norwalk, CT 06854
Telephone: (203) 226-7171
http://www.norwalktransit.com/westport_service.htm
Criteria for use:
Must be ADA eligible and certified.
Necessary arrangements: Call 24 hours in advance.
Hours of service: Mon.-Fri. 8:00 AM - 6:00 PM
One-way fare: Call for current fare. Escort no charge.
Cancellations: As soon as possible.
Some vehicles are lift-equipped.

- TO-FROM WESTPORT RAIL STATION
Westport Transit District
c/o Norwalk Transit District
100 Fairfield Avenue
Norwalk, CT 06854
Telephone: 203-226-7171
http://www.norwalktransit.com/westport_service.htm
Hours of service:
Commuter:
Mon.-Fri. 6:00 AM - 7:45 AM
5:40 PM - 7:45 PM
Local:
Mon.-Fri. 6:00 AM - 8:00 PM
One-way fare:
One-half regular adult cash fare with elderly/disabled ID card.
Some vehicles are lift-equipped.

- Norwalk Commuter Connection: South Norwalk Train
Station to/from work sites north of the Merritt Parkway along Route 7
Kent Road Shuttle:
Merritt 7 Rail Station to/from work sites along Route 7

Norwalk Transit District
Commuter Shuttle
100 Fairfield Avenue
Norwalk, CT 06854
Telephone: (203) 853-3338
Schedule Info.: (203) 852-0000
Hours of service:
Mon.-Fri.: Peak morning and afternoon commuting hours based on train arrivals and departures.
Call for schedule.
One-way fare:
One-half regular adult cash fare with elderly/disabled ID card.
All vehicles are lift-equipped.

- NORWALK AND LIMITED SERVICE TO WILTON
Norwalk Transit District
Wheels
100 Fairfield Avenue
Norwalk, CT 06854
Telephone: (203) 853-3338
Schedule Info.: (203) 852-0000
Hours of service:
Mon.-Fri. 6:00 AM - 7:15 PM
Sat. 7:20 AM - 6:20 PM
One-way fare:
One-half regular adult cash fare with elderly/disabled ID card.
All vehicles are lift-equipped.

- Stamford Commuter Connection: From Stamford
Railroad Station to downtown Darien, Greenwich, Norwalk, Stamford, Weston; connects with Bee-Line system buses in Port Chester, NY.

CTTRANSIT Bus Service: Stamford
26 Elm Court
Stamford, CT 06902
Telephone: (203) 327-7433
TDD (203) 327-2404
Hours of service:
Commuter:
Mon.-Fri. 6:15 AM -10:00 AM
3:35 PM - 7:30 PM
Local:
Mon.-Fri. 5:30 AM - 8:45 PM
Sat. 5:30 AM - 7:00 PM
No Sunday or holiday service.
Call for free schedules or system map.
One-way fare: One-half regular applicable adult cash fare with elderly/disabled ID card.
All vehicles are lift-equipped.
http://www.cttransit.com/content/routesStamford.asp

RIDESHARE (for commuters to far away destinations)
Metropool, Inc.
One Landmark Square
Stamford, CT 06901
Telephone: (203) 324-6700
1 (800) 346-7433
http://www.rideshare.com/site.html

Milford Transit District
259 Research Dr.
Milford, CT 06460
203-874-4507 or e-mail milfordtransit@aol.com.
Paratransit information: 203-874-4507, extension 2
http://www.ci.milford.ct.us/Public_Documents/MilfordCT_BComm/transit
Milford Transit serves the city of Milford with fixed route bus service and ADA van service.
There are four local routes, operating Monday through Saturday, and one bus route
connecting Milford to Norwalk as part of the Coastal Link, which operates 7 days a week.
The ADA van service also travels to Greater New Haven and Greater Bridgeport, and
operates 7 days a week.

ADA TRANSPORTATION

GREENWICH
Call-A-Ride
37 Lafayette Place
Greenwich, CT 06830
(203) 661-6633

Red Cross: Greenwich
Safe Rides (service available from 10 pm to 2 am).
(203) 869-8445

Transportation Association of Greenwich (TAG)
Transportation for Medical Appointments
(203) 637-4345
http://www.norwalktransit.com/tag.htm

GREENWICH, DARIEN, STAMFORD, NORWALK
Easy Access
100 Fairfield Avenue
Norwalk, CT 06854
Telephone: (203) 866-8822
Criteria for use:
Must be ADA eligible and certified.
Necessary arrangements:
Call 24 hours in advance.
Hours of service:
Mon.-Fri. 6:00 AM - 8:00 PM
Sat. 6:00 AM - 7:00 PM
One-way fare:
Call for current fare.
Cancellations:
2 hours before scheduled pickup.
All vehicles are lift-equipped.

NEW CANAAN
Get-About Inc.
156 South Avenue
New Canaan, CT 06840
Telephone: (203) 966-1881
Criteria for use:
Elderly and disabled residents.
Necessary arrangements: Call answering service 24 hours in advance.
Hours of service:
Mon.-Fri. 8:00 AM - 3:00 PM
One-way fare: $1.00 contribution
Cancellations: Morning calls accepted.
Vehicle is lift-equipped.

NORWALK Transit District
Dispatch-A-Ride
100 Fairfield Avenue
Norwalk, CT 06854-7465
Telephone: (203) 853-7465
Criteria for use:
Must be ADA eligible and certified.
Necessary arrangements:
Call 24 hours in advance.

Stamford City of: Dial-A-Ride
(203) 977-4049
888 Washington Blvd
Stamford, CT 06901

Stamford Dial-A-Ride
(203) 977-4756
100 Magee Ave
Stamford, CT 06902

Wilton Dial-A-Ride
(203) 834-6235
180 School Rd
Wilton, CT 06897

Greenwich Area Taxi: Norwalk Yellow Cab:
(203) 869-6000 (203) 853-1267

Stamford Taxi: Stamford Yellow Cab:
(203) 325-2611 (203) 967-3633

SOUTH-CENTRAL (Bridgeport, New Haven)
BRIDGEPORT-STRATFORD AREA

Trumbull to Bridgeport (bus route #14)
Bridgeport, Trumbull, Stratford, Fairfield. Direct transfer connections (bus route #2) with
Westport and Milford

Milford Transit District
259 Research Dr.
Milford, CT 06460
203-874-4507 or e-mail milfordtransit@aol.com.
Paratransit information: 203-874-4507, extension 2
http://www.ci.milford.ct.us/Public_Documents/MilfordCT_BComm/transit
Milford Transit serves the city of Milford with fixed route bus service and ADA van service.
There are four local routes, operating Monday through Saturday, and one bus route
connecting Milford to Norwalk as part of the Coastal Link, which operates 7 days a week.
The ADA van service also travels to Greater New Haven and Greater Bridgeport, and
operates 7 days a week.
Greater Bridgeport Transit Authority
One Cross Street
Bridgeport, CT 06610
Telephone:
Administrative offices:(203) 366-7070
TDD (203) 330-0657
Schedules/Information (203) 333-3031
TDD (203) 330-0668
http://www.gbtabus.com/
Hours of service: Varying hours for each of 16 routes. Call for schedule.
One-way fare: One-half regular adult cash fare with elderly/disabled or ADA Paratransit
Service Photo ID card.

Of interest:
For riders with disabilities using GBTD public bus service for the first time, individualized
instruction from origin to destination is available.
Most vehicles are lift-equipped.

- Bridgeport, Fairfield, Stratford, Trumbull, Easton, Monroe

Greater Bridgeport Transit Authority Access
People to Places-GBT Access (ADA Paratransit)
915 Housatonic Avenue
Bridgeport, CT 06604
Telephone:
ID card applications (203) 366-7070
TDD (203) 330-0657
Reservations (203) 335-4147
TDD (203) 336-1113
http://www.gbtabus.com/pages/gbtaccess01.html
Criteria for use: Must be ADA eligible and certified.
Necessary arrangements: For reservation call 24 hours to 14 days in advance.
Hours of service: Mon.-Fri. 5:00 AM - 11:30 PM; Sat. 5:30 AM - 11:30 PM; Sun./Holidays 7:00
AM - 8:00 PM
One-way fare: Call for current fare.
Cancellations: 2 hours or more beforehand.
All vehicles are lift-equipped.

Bridgeport Area Yellow Cab: (203) 334-2121

NEW HAVEN AREA

- Madison-Guilford to New Haven

- Beacon Falls, Branford, Derby, East Haven, Guilford,
Hamden, Madison, Milford, New Haven, North Branford, Orange, Oxford, West Haven

CTTRANSIT Bus Service
470 James Street
New Haven, CT 06506
Telephone: (203) 624-0151
TDD (203) 785-8930
Office: (203) 867-6300
Hours of service:
Commuter: Mon.-Fri. 7:00 AM - 7:45 AM; 4:30 PM - 5:15 PM
Local: Weekday service only.
Call for schedule.
One-way fare: One-half regular applicable adult cash fare with elderly/disabled ID card.
Most vehicles are lift-equipped.
http://www.cttransit.com/content/routesNewHaven.asp
New Haven Taxi  
(203) 946-0000

Milford Transit District  
259 Research Dr.  
Milford, CT 06460  
203-874-4507 or e-mail milfordtransit@aol.com.  
Paratransit information: 203-874-4507, extension 2  
http://www.ci.milford.ct.us/Public_Documents/MilfordCT_BComm/transit

Milford Transit serves the city of Milford with fixed route bus service and ADA van service. There are four local routes, operating Monday through Saturday, and one bus route connecting Milford to Norwalk as part of the Coastal Link, which operates 7 days a week. The ADA van service also travels to Greater New Haven and Greater Bridgeport, and operates 7 days a week.

- Madison local service to New Haven along Route 1 corridor through Guilford, Branford, and East Haven.

DATTCO, Inc.  
583 South Street  
New Britain, CT 06051  
Telephone: 1-800-229-4879  
(860) 229-4878  
http://www.cttransit.com/content/routesNewBritain.asp  
Hours of service: Mon.-Fri.  
Departs from Madison: 6:23AM - 5:53 PM  
Departs from New Haven: 5:40 AM - 5:30 PM  
One-way fare: No discount for elderly/disabled on Old Saybrook commuter buses: weekly and monthly payment options available. On local bus to New Haven: one-half regular applicable adult cash fare with elderly/disabled ID card. No vehicles are lift-equipped.

New Haven to Madison along Route 1 corridor through East Haven, Branford and Guilford.

DATTCO, Inc.  
583 South Street  
New Britain, CT 06051  
Telephone: 1-800-229-4879  
(860) 229-4878  
http://www.cttransit.com/content/routesNewBritain.asp  
Hours of service: Mon.-Fri.: 5:40 AM - 5:40 PM  
One-way fare: One-half regular applicable adult cash fare with elderly/disabled ID card. No vehicles are lift-equipped.

MILFORD

Milford Transit District  
Local Bus Service  
70 West River Street  
Milford, CT 06460  
Telephone: (203) 874-4507  
Hours of service: Mon.-Fri.: 6:00 AM - 7:00 PM; Saturday: 8:00 PM - 5 PM  
One-way fare: One-half regular adult cash fare with elderly/disabled ID card. All vehicles are lift-equipped.

WALLINGFORD

Northeast Transportation Company: part of CT
Transit: Waterbury
P.O. Box 4670
1717 Thomaston Avenue
Waterbury, CT 06704
Telephone: (203) 753-2538
Hours of service: Mon.-Fri.: 7:00 AM - 5:00 PM
Call for schedule.
One-way fare: One-half regular applicable adult cash fare with elderly/disabled ID card.
All vehicles are lift-equipped.


Greater New Haven Transit District
Disabled Transportation
2319 Whitney Avenue
Hamden, CT 06518
Telephone:
District office: (203) 288-6282
TDD (203) 288-7067
Reservations: (203) 288-6282
Cancellations: (203) 288-6282
TDD reservations/cancellations: (203) 288-6282
Criteria for use:
Must be ADA eligible and certified.
Necessary arrangements:
For reservation call 24 hours to 14 days in advance.
Hours of service:
Daily 5:30 AM - 11:30 PM
One-way fare: Call for current fare.
Cancellations:
At least 1 hour before scheduled pickup.
All vehicles are lift-equipped.

- Milford with connections to Bridgeport and New Haven.

Milford Transit District
Van Service
70 West River Street
Milford, CT 06460
Telephone: (203) 874-4507
Criteria for use:
Registration. Form available from Milford Transit District.
Necessary arrangements:
Call ahead 24 hours.
Hours of service:
Mon.-Fri. 6:00 AM - 7:00 PM
Sat. 8:00 AM - 5:00 PM
One-way fare: $1.50
Cancellations: Call as soon as possible.
All vehicles are lift-equipped.

WALLINGFORD

Northeast Transportation Company: part of CT
Transit: Waterbury
P.O. Box 4670
1717 Thomaston Avenue
Waterbury, CT 06704
Telephone: 1-800-704-3113
(203) 753-2538
Criteria for use:
Must be ADA eligible and certified.
Necessary arrangements:
Call 24 hours to 14 days in advance.
Hours of service:
Mon.-Fri. 9:00 AM - 5:00 PM
One-way fare: Call for current fare.
Cancellations:
At least 2 hours before scheduled pickup.
Vehicle is lift-equipped.

Ansonia, Derby, Seymour, Shelton

Valley Transit District
41 Main Street
Derby, CT 06418
Telephone: (203) 735-6408
(203) 735-6824
TDD (203) 734-4616
http://electronicvalley.org/vtd/
Criteria for use:
Origin and destination in above towns. For ADA trips must be ADA eligible and certified.
Necessary arrangements:
Call at least 2 hours in advance, preferably day in advance.
Hours of service: Mon.-Fri. 6:00 AM - 5:15 PM
One-way fare: $2.50. Call for current curb-to-curb and door-to-door fares. ADA trips are twice regular adult cash fare on local buses.
Cancellations: As soon as possible.
Most vehicles are lift-equipped.

ADA TRANSPORTATION
Connecticut Hanivan Inc.
208 Quinnipiac Ave.
North Haven, CT 06473
(203) 562-1760
1-800-608-8267
$55 one-way

CENTRAL-SOUTHEAST
OLD SAYBROOK AREA
- Estuary Transit District-9 Town Transit (Run by DATTCO) Branford, Clinton, Deep River, East Haven, Guilford, Killingworth, Lyme, Madison, Old Lyme, and Westbrook

- Old Saybrook with stops in Essex and Chester

DATTCO, Inc.
Telephone: 1-800-229-4879
(Old name was the ETD (Estuary Transit District). Renamed 9 Town Transit.)
ETD: (860) 510-0429
Dial-A-Ride: (860) 510-0429
9 Town Transit: (860) 388-1919
http://www.estuarytransit.org/

- Old Saybrook commuter to Hartford with stops in Essex and Chester. Old Saybrook commuter to Middletown.
- Old Saybrook local service to New Haven along Route 1 corridor through Branford, Clinton, East Haven, Guilford, Madison, and Westbrook.
DAITCO, Inc.
583 South Street
New Britain, CT 06051
Telephone: 1-800-229-4879
http://www.cttransit.com/content/routesNewBritain.asp
ETD (Estuary Transit District): (860) 510-0429

Hours of service:
Mon.-Fri.
Hartford: 6:20, 6:40, 7:00 AM Return: 4:20, 4:40, 5:20 PM
Middletown: 7:00 AM Return 4:40 PM
To New Haven: 6:55 AM departure only (S-Route)

One-way fare: No discount for elderly/disabled on Old Saybrook commuter buses: weekly and monthly payment options available. On local bus (S-Route) to New Haven: one-half regular applicable adult cash fare with elderly/disabled ID card.

No vehicles are lift-equipped.

- Old Saybrook local service to Madison along Route 1 corridor through Westbrook and Clinton (connecting with DATTCO S-Route service to New Haven)

ESTUARY TRANSIT DISTRICT
Shoreline Shuttle
455 Boston Post Road
Old Saybrook, CT 06475
Telephone: (860) 388-3497
http://www.estuarytransit.org/

Hours of Service: Mon. - Fri. 6:35 AM - 5:53 PM
One-Way fare: $1.00 for "Flag" stops along Route 1
$2.00 for home pickup between I-95 and Long Island Sound (by reservation only)

Vehicles are lift-equipped.

Necessary arrangements: Home pick-up by reservation only - exact fare required.

Essex Taxi
Essex, CT (860) 767-7433

Yellow Cab East Lyme Area: (860) 739-7775

SOUTHEAST
GROTON-NEW LONDON-NORWICH AREA

Bozrah, East Lyme, Franklin, Griswold, Groton, Ledyard, Lisbon, Montville, Mystic, New London, Norwich, Preston, Sprague, Stonington, Uncasville, Waterford

Southeast Area Transit (SEAT)
Route 12
P.O. Box 787
Norwich, CT 06360 or

260 Military Highway
Preston, CT 06365
Telephone: (860) 886-2631
http://www.seatbus.com/

Hours of Service:
Mon.-Fri.
Commuter: 5:15 AM - 7:00 AM; 2:00 PM - 5:00 PM
Local: 6:00 AM - 7:00 PM
Limited Saturday service.

One-way fare: One-half regular applicable adult cash fare with elderly/disabled ID card. All vehicles are equipped with kneeling feature and wheelchair lift.

East Lyme, Franklin, Griswold, Groton, Ledyard, Montville, Mystic, New London, Norwich, Uncasville, Waterford
Southeast Area Transit (SEAT)
ADA Paratransit Service
P.O. Box 787
Norwich, CT 06360 or
260 Military Highway
Preston, CT 06365 or

21 Route 12
Preston, CT
Telephone: (860) 886-2631
Reservations: (860) 439-0062
http://www.seatbus.com/
Criteria for use: Must be ADA eligible and certified.
Necessary arrangements: Call 24 hours to 14 days ahead (before 2:00 PM). Commuters may make a daily reservation for 2 weeks.
Hours of Service: Mon.-Fri. 7:00 AM - 4:30 PM
One-way fare: Twice regular adult fare on local buses.
Cancellations: At least 2 hours before scheduled pickup.
All vehicles are lift-equipped.
Dial-A-Ride and Paratransit have the same phone number to call for service. Paratransit is a member of Eastern Connecticut Transportation Consortium (ECTC).
Dial-A-Ride is open to the public.
For Paratransit a person needs to get an application from SEAT and sign up for the service. If disabled and live within a quarter mile of a bus route the service would be available.

Eastern Connecticut Transportation Consortium (ECTC)
18 Meridian Street
New London, CT 06320
(860) 439-1207
Reservations: (860) 439-0062
FAX: (860) 439-1209
http://ectcinc.com/

The Eastern Connecticut Transportation Consortium, Inc (ECTC) "acts as both a broker and operator of paratransit services for persons of low-income, the elderly, physically and mentally challenged, and others who receive health, social, educational and assistance services from public and private non-profit agencies."

Harry’s Taxi Yellow Cab: East Lyme (860) 739-7775
(860) 444-2255 Groton (860) 443-6230
Ledyard (860) 536-8888
Norwich Taxi Montville (860) 443-4321
(860) 456-2227 or (860) 848-2227

WEST
DANBURY AREA
- Bethel, Brookfield, Danbury, New Milford

Housatonic Area Regional Transit (HART)
107 Newtown Road
Danbury, CT 06810
Telephone: (203) 744-4070
Information: (203) 744-2034
http://www.hartct.org/
Hours of Service: Mon.-Fri. 6:00 AM - 6:00 PM; Sat. 8:00 AM - 5:00 PM
One-way fare: One-half regular applicable adult cash fare with elderly/disabled ID card.
Most vehicles are lift-equipped.

- Bethel, Brookfield, Danbury, Newtown, New Fairfield,
  New Milford, Redding, Ridgefield

(Hour汐onic Area Regional Transit)
SweetHART
107 Newtown Road
Danbury, CT 06810
Telephone: (203) 744-4070
Information: (203) 744-2034
http://www.hartct.org/
Criteria for use: Elderly or disabled. For ADA trips, must be ADA eligible and certified. Need an application and must be registered.
Necessary arrangements: Call 24 hours in advance. For commute, make daily reservation for 2 weeks with one phone call. First come first serve basis. Call in every Monday to make reservations. Medical appointments are priority.
Cost: $.60 each way.
Hours of service:
Bethel, Brookfield, Danbury, New Milford: Mon.-Fri. 6:00 AM - 6:30 PM; Sat. 8:00 AM - 5:00 PM
Newtown, Ridgefield: Mon.-Fri. 7:00 AM - 6:00 PM
New Fairfield: Mon.-Fri. 8:30 AM - 4:30 PM
Redding: Tue.-Fri. 8:30 AM - 4:30 PM
One-way fare: Call for current local and inter-town fares.
Fare for ADA eligible trips is the same as local adult cash fare on scheduled buses.
Cancellations: As soon as possible.
Most vehicles are lift-equipped.

ADA TRANSPORTATION
Red Cross
2 Terrace Pl. 06810
(203) 792-8200
Medical Only

CENTRAL-NORTH
HARTFORD AREA

- Vernon and Tolland express to Hartford

Collins Bus Service
1105 Strong Road
South Windsor, CT 06074
Telephone: (860) 644-1531
1 (800) 848-0223
http://www.postroadbustours.com/Commuters/commuters.html
Hours of service: Mon.-Fri. 6:00 AM - 9:00 AM; 3:00 PM - 6:00 PM
One-way fare: One-half regular adult cash fare with elderly/disabled ID card.
Some vehicles are lift-equipped.

- Bloomfield, Burlington, East Granby, East Hartford,
  East Windsor, Enfield, Farmington, Glastonbury, Granby, Hartford, Manchester,
  Middlefield, New Britain, Newington, Rocky Hill, South Windsor, Unionville, Vernon, West Hartford, Wethersfield, Windsor Locks
CTTRANSIT Bus Service
100 Leibert Road, P.O. Box 66
Hartford, CT 06141-0066
Telephone: (860) 525-9181
TDD (860) 727-8196
http://www.cttransit.com/content/routesHartford.asp
Hours of service: Daily. Fewer buses operate at night and on weekends/holidays. Call for schedule.
One-way fare: One-half regular applicable adult cash fare with elderly/disabled ID card.
Most vehicles are lift-equipped.

Dial-A-Ride: (860) 724-5340
ADA Paratransit: (860) 247-5329
Taxi Services:
Manchester Cab: (860) 966-8888
Windsor Taxi: (860) 524-5000
AAA Cab: (860) 645-9999 or (860) 231-8888
Yellow Cab: (860) 666-6666

- New Britain express to Hartford
New Britain to Hartford via Newington

DATTCO, Inc.
W. South Street
New Britain, CT 06051
Telephone: 1-800-229-4879
(860) 229-4878
http://www.cttransit.com/content/routesNewBritain.asp
Hours of service:
Commuter: Mon.-Fri. 7:00 AM & 8:00 AM; 4:30 PM return
Local: Mon.-Sat. 6:00 AM - 7:00 PM
Call for schedule.
One-way fare: One-half regular applicable adult cash fare with elderly/disabled ID card.
Some vehicles are lift-equipped.

Dial-A-Ride/Paratransit
Application needs to be filled out. Contact person is:
Tony Sevino: (860) 589-7820
Dial-A-Ride service after approval: (860) 229-4879

- Bristol and Cheshire-Southington express to Hartford, Berlin, Bristol, Kensington, Plainville, West Farms Mall

Bristol Routes
CT Transit
http://www.cttransit.com/content/routesNewBritain.asp#Bristol

New Britain Transportation Company
257 Woodlawn Road
Berlin, CT 06037
Telephone: (860) 828-0511 or 1-800-344-8687
http://www.cttransit.com/content/routesNewBritain.asp
Hours of service:
Commuter: Mon.-Fri.: 6:00 AM - 8:10 AM; 3:35 PM - 5:42 PM
Local: Mon.-Sat. 5:45 AM - 6:15 PM
Call for schedule.
One-way fare: One half regular applicable adult cash fare with elderly/disabled ID card.
Some vehicles are lift-equipped.
- Downtown Hartford

Greater Hartford Transit District Scooter
One Union Place
Hartford, CT 06103
Telephone: (860) 247-5329
Hours of service: Mon.-Fri. 6:00 AM - 8:30 PM
One-way fare: One-half regular Scooter cash fare.
All vehicles are lift-equipped.

- Avon, Farmington, Farmington Valley (Simsbury), Town of Farmington

Farmington Valley Shuttle
One Monteith Drive
Farmington, CT 06034
Telephone: (860) 675-9215
Criteria for use: None
Necessary arrangements: Advanced notice is appreciated from persons using wheelchairs.
Hours of service: Mon.-Fri.
Route 1: 7:55 AM - 3:50 PM
Route 2: 8:25 AM - 4:20 PM
Schedule provided on request
One-way fare: No cost for disabled persons or those 60 years or older.
Cancellations: None necessary unless special arrangements have been made with the scheduler.
All vans are lift-equipped.

Avon Dial-A-Ride
Avon Town Hall
60 W. Main Street (Rt. 44)
Avon, CT 06001
(860) 409-4300

Simsbury Dial-A-Ride
Simsbury Senior Center
754 Hopmeadow Street
Eno Memorial Hall
Simsbury, CT 06070
(860) 651-9161
Hours: Mon. - Fri. 9:00 AM – 4:00 PM

- Areas within a 3/4 mile radius of all local CTTRANSIT routes (excluding commuter express routes)

The ADA Paratransit Service (Greater Hartford Area)
Telephone:
For trips beginning EAST of the Connecticut River (860) 872-9489, TDD (860) 871-2480;
For trips beginning WEST of the Connecticut River: (860) 257-7437 (number no longer in service), TDD (860) 257-0016
Criteria for use: Must be ADA eligible and certified.
Necessary arrangements: Call a minimum of 24 hours in advance for trip request. Capacity is limited.
Hours of service: Same hours as CTTRANSIT in the Greater Hartford Area.
One-way fare: Call for current fare.
Cancellations: At least 1 hour before scheduled pickup or counted as no-show.
All vehicles are lift-equipped.
- Ellington, Tolland, Vernon, and surrounding towns
  as scheduling permits. East-of-the-River ADA: Areas within a 3/4 mile radius of all local
  CTTRANSIT routes (excluding commuter express routes)

  Hockanum Valley Community Council, Inc.
  155 West Main Street
  Vernon, CT 06066
  Telephone: (860) 872-9905
  East-of-the-River ADA: (860) 872-9489
  Criteria for use: Elderly or disabled residents.
  Necessary arrangements: 24-hour notice.
  Hours of service: Mon.-Fri.: 7:00 AM - 6:00 PM
  ADA hours vary from town to town, including weekends.
  One-way fare: Ellington, Tolland, Vernon-no fare, donations accepted. Residents of
  Cancellations: At least 24-hour notice.
  East-of-the-River ADA - 1 hour notice.
  All vehicles are lift-equipped.

  Broad Brook
  ADA Paratransit
  ADA Human Resources
  E. Windsor Town Hall
  125 Main Street
  Broad Brook, CT 06016
  (860) 292-8261
  Contacts: Betsy Burns or Tracy Lachat

  Suffield
  Suffield ADA (Mini Bus)
  (860) 668-3844

  Yellow Cab Bloomfield: (860) 666-6666

  CENTRAL-SOUTH
  MERIDEN-MIDDLETOWN-SOUTH CENTRAL
  AREA

  - Meriden to Hartford

  The Arrow Line, Inc.
  105 Cherry Street
  East Hartford, CT 06128-0807
  Telephone: 1-800-243-9560 or (860) 289-1531
  http://www.arrowline.com/commuter.shtml
  Hours of service: Mon.-Fri.: 6:35 AM - 8:00 AM; 4:20 PM - 5:45 PM
  Call for schedule.
  One-way fare: One-half regular adult cash fare with elderly/disabled ID card.
  No vehicles are lift-equipped.

  - Middletown-Cromwell express to Hartford
  Middletown to Hartford via Route 99

  CTTRANSIT Bus Service
  100 Leibert Road, P.O. Box 66
  Hartford, CT 06141-0066
  Telephone: (860) 525-9181
  TDD (860) 727-8196
  http://www.cttransit.com/content/routesHartford.asp
  Hours of service: Call for schedules.
  One-way fare: One-half regular applicable adult cash fare with elderly/disabled ID card.
Most vehicles are lift-equipped.

- Old Saybrook commuter to Hartford with stops in
  Essex and Chester. Old Saybrook commuter to Middletown.
- Old Saybrook local service to New Haven along
  Route 1 corridor through Westbrook, Clinton, Madison, Guilford, Branford, and East Haven

DATTCO, Inc.
583 South Street
New Britain, CT 06051
Telephone: 1-800-229-4879
http://www.cttransit.com/content/routesNewBritain.asp

Hours of service:
Mon.-Fri.
Hartford: 6:20, 6:40, 7:00 AM Return: 4:20, 4:40, 5:20 PM
Middletown: 7:00 AM Return 4:40 PM
To New Haven: 6:55 AM departure only (S-Route)
One-way fare: No discount for elderly/disabled on Old Saybrook commuter buses: weekly
and monthly payment options available. On local bus (S-Route) to New Haven: one-half
regular applicable adult cash fare with elderly/disabled ID card.
No vehicles are lift-equipped.

- Old Saybrook local service to Madison along Route 1 corridor through Westbrook and
  Clinton (connecting with DATTCO S-Route service to New Haven)

ESTUARY TRANSIT DISTRICT
Shoreline Shuttle
455 Boston Post Road
Old Saybrook, CT 06475
Telephone: (860) 388-3497
http://www.estuarytransit.org/

Hours of Service: Mon. - Fri. 6:35 AM - 5:53 PM
One-Way fare: $1.00 for "Flag" stops along Route 1
$2.00 for home pickup between I-95 and Long Island Sound (by reservation only)
Vehicles are lift equipped.
Necessary arrangements: Home pick-up by reservation only - exact fare required.

- Durham, East Hampton, Middlefield, Middletown,
  Portland

Middletown Area Transit District
340 Main Street
Middletown, CT 06457
Telephone: (860) 346-0212
Schedule Info.: (860) 347-7657
Hours of service: Mon.-Fri. 6:05 AM - 6:00 PM Sat.
Middletown only: 8:45 AM - 5:30 PM
One-way fare: One-half regular adult cash fare with elderly/disabled ID card.
Some vehicles are lift-equipped.

ADA Paratransit through MAT: (860) 346-0212
Dial-A-Ride (American Red Cross): (860) 347-3313
$1.50 per ride.

Meriden
Northeast Transportation Company: part of CT
Transit: Waterbury
P.O. Box 4670
1717 Thomaston Avenue
Waterbury, CT 06704
http://www.cttransit.com/content/routesmeriden.asp

Meriden Transit District
22-26 West Main Street
Meriden, CT 06451
Telephone: (203) 235-6851
1-800-441-8901
(203) 753-2538
Route info.: http://www.cttransit.com/content/routesmeriden.asp
Meriden bus maps: http://www.cityofmeriden.org/CMS/default.asp?CMS_AreaID=71
General info.: http://www.cityofmeriden.org/CMS/default.asp?CMS_AreaID=70
One-way fare: One-half regular adult cash fare with elderly/disabled ID card.
All vehicles are lift-equipped.
Criteria for use: Must be ADA eligible and certified.
Necessary arrangements: Call 24 hours to 14 days in advance.
Hours of service: Mon.-Fri. 9:00 AM - 5:00 PM
Cancellations: At least 2 hours before scheduled pickup.
All vehicles are lift-equipped.
NOTE: See also Shore Line East.

Taxi: (203) 635-8222

NAUGATUCK-WATERBURY AREA

Waterbury

Northeast Transportation Company: part of CT
Transit: Waterbury
P.O. Box 4670
1717 Thomaston Avenue
Waterbury, CT 06704
Telephone: (203) 753-2538
http://www.cttransit.com/content/routesWaterbury.asp
Hours of service: Mon.-Sat. 5:30 AM - 6:30 PM
One-way fare: One-half regular adult cash fare with elderly/disabled ID card.
Some vehicles are lift-equipped.
Paratransit: Need an application and then an interview. Fare for service is $2.50 one-way.
Make reservations at least 24 hours before appointment. Could make an appointment for 2 weeks ahead of time.

Yellow Cab Waterbury: (203) 754-5151

Cheshire

Cheshire Senior Center
240 Maple Avenue
Cheshire, CT 06410
Telephone: (203) 272-0047
Criteria for use: Must be disabled either physically or developmentally and traveling to and from the Cheshire Occupational and Career Opportunities Sheltered Workshop.
Necessary arrangements: Call 24 hours in advance.
Hours of service: Mon.-Fri. 8:00 AM - 4:00 PM
Two-way fare: 25 cents per passenger, 25 cents per escort. $2.00 out of town.
Cancellations: As soon as possible.
Two vehicles are lift-equipped.

- Cheshire, Middlebury, Naugatuck, Prospect,
  Thomaston, Waterbury, Watertown, Wolcott

Greater Waterbury Transit District
67 Farrington Ave.
Waterbury, CT 06702
Telephone: (203) 756-5550
Applications: (203) 753-8627
Reservations (Medstar): (203) 756-5550
(203) 573-8627
General info.: Email: GWTD8@aol.com
http://www.gwtd.org/
Route info.: http://www.cttransit.com/content/routesWaterbury.asp
Criteria for use: Must be ADA eligible and certified.
Necessary arrangements: Call 24 hours to 14 days in advance.
Hours of service: Mon.-Sat. 6:00 AM - 6:00 PM
One-way fare: Call for current fares. Personal care attendants no charge.
Cancellations: At least 2 hours prior to scheduled pickup time.
Of interest: Travelers with disabilities may receive travel training on local buses. Call for information.
All vehicles are lift-equipped.

NORTHWEST
TORRINGTON-NORTHWEST AREA

- Torrington-Winsted express to Hartford

Kelley Transit Company, Inc.
P.O. Box 237
Torrington, CT 06790
Telephone: (860) 489-9243
http://www.kelleytransit.com/local.html
Information, Schedule Line and Ticket Office: (860) 489-7433
Toll Free: (800) 243-5106 Office: (860) 489-9243
Ticket Office:
53 John Street
Torrington, CT 06790
General Info.: info@kelleytransit.com
Sales: sales@kelleytransit.com
John Nason: jnason@kelleytransit.com
Corinne Nason: cnason@kelleytransit.com
Joe Coe: jcoe@kelleytransit.com
Betty Westberg: bwestberg@kelleytransit.com
Hours of service:
Mon.-Fri. 6:30 AM - 8:10 AM
4:12 PM - 6:17 PM
Call for schedule.
One-way fare:
One-half regular applicable adult cash fare with elderly/disabled ID card.
No buses are lift-equipped.
Northwestern Connecticut Transit District
Candy Stripper
Municipal Building
140 Main Street
Torrington, CT 06790
Telephone: (860) 489-2535
http://www.torringtonct.org/Public_Documents/TorringtonCT_Bus/index
Hours of service:
Mon.-Sat. 8:30 AM - 5:30 PM
plus 3-shift service to Industrial Park.
One-way fare:
One-half regular adult cash fare with elderly/disabled ID card.
Vehicles are lift-equipped.

- Torrington, Barkhamsted, Canaan, Colebrook,
Cornwall, Goshen, Harwinton, Kent, Litchfield, Morris, New Hartford, North Canaan,
Norfolk, Salisbury, Sharon, Winchester, Winsted

Northwestern Connecticut Transit District
Rural Transit Scheduled Service
Municipal Building
140 Main Street
Torrington, CT 06790
Telephone: (860) 489-2535
http://www.torringtonct.org/Public_Documents/TorringtonCT_Bus/index
Hours of service:
Mon.-Fri. 8:00 AM - 4:30 PM
One-way fare:
One-half regular applicable adult cash fare with elderly/disabled ID card.
Vehicle is lift-equipped.

Torrington

Northwestern Connecticut Transit District
ADA Paratransit Service
Municipal Building
140 Main Street
Torrington, CT 06790
Telephone: Toll Free: 1-866-906-7433
(860) 489-2535
http://www.torringtonct.org/Public_Documents/TorringtonCT_Bus/ride
General info.:
http://www.torringtonct.org/Public_Documents/TorringtonCT_Bus/index
Contact: Carol Dean, Associate Director
Criteria for use:
Must be ADA eligible and certified.
Necessary arrangements:
Prior day reservation.
Hours of service:
Mon.-Fri. 8:30 AM - 5:30 PM
One-way fare:
Same as regular adult cash fare on local buses.
Cancellations:
As soon as possible.
All vehicles are lift-equipped.
The DIAL-A-RIDE service provides door-to-door transportation for any person in the 16
towns it serves. Transportation is provided to nutrition programs, doctor and medical
appointments, shopping, and for other social and personal purposes. Group excursions
may also be arranged. SCHEDULE:
DIAL-A-RIDE operates Monday through Friday. Prior day advance reservations are required.

ONE-WAY FARES:
- Regular $1.00
- Student $0.75
- Disabled $0.50

Elderly Ride Free on Donation Basis.
Discount: Ten ride discount tickets are available for deviated flexible route.
-Rural Transit also offers INTER-REGIONAL SERVICE from Northwestern CT towns to other out of area towns for medical and other purposes. Reservations are made on a first-come, first-serve basis by calling the NW Transit District.
Operates: Tuesday, Thursday
Fare: Varies depending on destination. For example Farmington is $5.00, Hartford is $6.00 round trip. Disabled ride for half fare. Elderly ride free on donation basis.

NORTHEAST
WILLIMANTIC-NORTHEAST AREA

- Coventry to Hartford with a stop in Bolton
- Willimantic to Hartford with stops in Columbia and Andover.

The Arrow Line, Inc.
105 Cherry Street
East Hartford, CT 06128-0807
Telephone: 1 (800) 243-9560
(860) 289-1531
http://www.arrowline.com/commuter.shtml
Hours of service:
Mon.-Fri. 6:04 AM - 8:15 AM
4:00 PM - 6:33 PM
Call for schedule.
One-way fare:
One-half regular applicable adult cash fare with elderly/disabled ID card.
No buses are lift-equipped.

- Brooklyn, Chaplin, Eastford, Killingly, Plainfield, Pomfret, Putnam, Sterling, Thompson, Woodstock

Northeastern Connecticut Transit District
Local Bus Service
TRANSIT MANAGER
125 PUTNAM PIKE
P.O. Box 759
Dayville, CT 06241
Telephone: (860) 774-3902
(860) 774-1253
Fax: (860) 779-2056
http://www.conndot.ct.gov/pttrans/transitdistricts/northeasternct.html
Email: john.neccog@snet.net
Hours of service: Mon.-Fri. 6:00 AM - 6:00 PM
One-way fare: One-half regular applicable adult cash fare with elderly/disabled ID card.
All vehicles are lift-equipped.
The Northeastern Connecticut Transit District has been serving the people of northeastern Connecticut for more than twenty years. The District operates flexible routes (fixed stops with deviations) in the towns of Brooklyn, Killingly, Putnam and Thompson, and two days a week in Pomfret, Monday through Friday. The District also has Saturday service. The District coordinates with local merchants and restaurants to offer riders money-saving coupons at various stops along the routes. Additionally, the District participates in the Job ...
Access Program through the Eastern Connecticut Transportation Collaborative.
8 buses serving 5 towns, 8 runs daily, Monday-Friday, 2 Saturday runs.

- Central Mansfield (Storrs) and central Windham (Willimantic).

Windham Regional Transit District
968 Main Street
Willimantic, CT 06226
Telephone: (860) 456-2223
Schedule Info.: (860) 456-1462
http://www.wrtd.net/
Hours of service: Mon.-Fri. 6:30 AM - 6:30 PM
Sat. 10:30 AM - 4:30 PM
Varies depending on route and zone. Call for schedule.
One-way fare: One-half regular applicable adult cash fare with elderly/disabled ID card.
Most buses are lift-equipped.
If a resident of Mansfield with a Town of Mansfield pass or if have a valid UCONN Student, Staff, or Faculty I.D., entitled to ride the Storrs-Willimantic Bus at no charge.
http://web.uconn.edu/parking/#

- 34 towns in northeastern Connecticut.

EASTCONN
(Old Address and Telephone:
14 Route 66
Columbia, CT 06279
Telephone: (860) 228-4740)
New Address:
153 Boston Post Rd.
North Windham, CT 06256
Telephone: (860) 465-3160
Criteria for use: None
Necessary arrangements: Call 24 hours in advance.
Hours of service: Mon.-Fri. 7:00 AM - 7:00 PM
Busiest Times (limited service between these hours): 6:30 AM – 9:00 AM; 1:00 PM – 4:00 PM
One-way fare: Predetermined fee based on distance. Call for information.
Cancellations: 24 hours beforehand.
Of Interest: As a regional educational service center, EASTCONN provides transportation to school children.
During commuting hours transportation is available to adults by special arrangement.
Some vehicles are lift-equipped.

- Brooklyn, Eastford, Killingly, Plainfield, Pomfret,
Putnam, Sterling, Thompson, Woodstock

Northeastern Connecticut Transit District Commuter Service
TRANSIT MANAGER
125 PUTNAM PIKE
P.O. Box 759
Dayville, CT 06241
Telephone: (860) 774-3902
(860) 774-1253
Fax: (860) 779-2056
http://www.conndot.ct.gov/pttrans/transitdistricts/northeasternct.html
Email: john.neccog@snet.net
Hours of service: Mon.-Fri. 6:00 AM - 6:00 PM
One-way fare: One-half regular applicable adult cash fare with elderly/disabled ID card. All vehicles are lift-equipped.

The Northeastern Connecticut Transit District has been serving the people of northeastern Connecticut for more than twenty years. The District operates flexible routes (fixed stops with deviations) in the towns of Brooklyn, Killingly, Putnam, and Thompson, and two days a week in Pomfret, Monday through Friday. The District also has Saturday service. The District coordinates with local merchants and restaurants to offer riders money-saving coupons at various stops along the routes. Additionally, the District participates in the Job Access Program through the Eastern Connecticut Transportation Collaborative.

8 buses serving 5 towns, 8 runs daily, Monday-Friday, 2 Saturday runs.

- Ashford, Chaplin, Columbia, Coventry, Hampton, Lebanon, Mansfield, Scotland, Willington, Windham

WRCC Dial-A-Ride (Windham Region Transit District)
872 Main Street
Willimantic, CT 06226
Telephone: (860) 456-2223
Schedule Info.: (860) 456-1462
http://www.wrtd.net/other_services.html
Criteria for use:
For standard service, age 60+ or disabled. For ADA service, must be ADA eligible and certified.

Necessary arrangements:
Call 24 hours in advance before 1:00 PM.

Hours of service:
Mon.-Fri. 8:00 AM - 4:00 PM
Hampton: Mon. and Thurs. only

ADA service:
Mon.-Fri. 6:24 AM - 6:46 PM

One-way fare:
Donations encouraged for elderly/disabled. ADA service is twice the regular adult cash fare for local buses.

Cancellations:
As soon as possible.

Most vehicles are lift-equipped.

Norwich Taxi: (860) 456-2227

HARTFORD-COMMUTER SERVICE
WEST OF THE CONNECTICUT RIVER

Meriden

The Arrow Line, Inc.
105 Cherry Street
East Hartford, CT 06128-0807
Telephone: 1-800-243-9560 or (860) 289-1531
http://www.arrowline.com/commuter.shtml
Hours of service: Mon.-Fri.: 6:35 AM - 8:00 AM; 4:20 PM - 5:45 PM
Call for schedule.

One-way fare: One-half regular adult cash fare with elderly/disabled ID card.
No vehicles are lift-equipped.

CT Transit Meriden Maps http://www.cttransit.com/content/routesmeriden.asp

- Avon-Canton, Bloomfield, Granby-Simsbury,
Middletown-Cromwell, Newington, Rocky Hill (Century Hills), Unionville-Farmington, West Hartford (Corbins Corner), Windsor Locks
CTTRANSIT Bus Service
Telephone: (860) 525-9181
TDD: (860) 727-8196
http://www.cttransit.com/content/routesHartford.asp

- Old Saybrook with stops in Essex and Chester

DATTCO, Inc.
Telephone: 1-800-229-4879
(Old name was the ETD (Estuary Transit District). Renamed 9 Town Transit.)
ETD: (860) 510-0429; http://www.estuarytransit.org/
Dial-A-Ride: (860) 510-0429
9 Town Transit: (860) 388-1919

Essex Taxi
Essex, CT (860) 767-7433

- Torrington-Winsted

Kelley Transit Company, Inc.
P.O. Box 237
Torrington, CT 06790
Telephone: (860) 489-9243
http://www.kelleytransit.com/local.html
Information, Schedule Line and Ticket Office: (860) 489-7433
Toll Free: (800) 243-5106 Office: (860) 489-9243
Ticket Office:
53 John Street
Torrington, CT 06790
General Info.: info@kelleytransit.com
Sales: sales@kelleytransit.com
John Nason: jnason@kelleytransit.com
Corinne Nason: cnason@kelleytransit.com
Joe Coe: jcoe@kelleytransit.com
Betty Westberg: bwestberg@kelleytransit.com
Hours of service:
Mon.-Fri. 6:30 AM - 8:10 AM
4:12 PM - 6:17 PM
Call for schedule.
One-way fare:
One-half regular applicable adult cash fare with elderly/disabled ID card.
No buses are lift-equipped.

- Bristol, Cheshire-Southington, New Britain

Bristol
Route info.: http://www.cttransit.com/content/routesNewBritain.asp#Bristol

New Britain Transportation Company
Telephone: (860) 828-0511 or 1-800-344-8687
http://www.cttransit.com/content/routesNewBritain.asp

EAST OF THE CONNECTICUT RIVER

- Coventry with a stop in Bolton.
  Willimantic with stops in Columbia and Andover.

The Arrow Line, Inc.
105 Cherry Street
East Hartford, CT 06128-0807
Telephone: 1-800-243-9560 or (860) 289-1531
http://www.arrowline.com/commuter.shtml
Hours of service: Mon.-Fri.: 6:35 AM - 8:00 AM; 4:20 PM - 5:45 PM
Call for schedule.
One-way fare: One-half regular adult cash fare with elderly/disabled ID card.
No vehicles are lift-equipped.

Tolland

Post Road Stages
Collins Bus Service
1105 Strong Road
South Windsor, CT 06074
Telephone: (860) 644-1531
(860) 644-3484
1 (800) 848-0223
http://www.postroadbustours.com/Commuters/commuters.html

- Bolton, Colchester-Marlborough, Enfield,
Glastonbury (St. Augustine-St. Paul Lots, St. Dunstan's Lot), Manchester-South Windsor
(Burr Commuter Lot)

CTTRANSIT Bus Service
Telephone: (860) 525-9181
TDD (860) 727-8196
http://www.cttransit.com/

Ace Taxi
134 E. Center St.
Manchester, CT 06040
(860) 244-9999

Manchester Cab
Windsor, CT
(860) 966-8888

RIDESHARE BROKERAGES

The Rideshare Company
35 Central Street
Windsor, CT 06095
Telephone: (860) 298-7000
1 (800) 842-2150
1 (800) 972-3279
http://www.rideshare.com/site.html

Rideworks
389 Whitney Avenue
New Haven, CT 06511
Telephone: (203) 777-7433
1 (800) 255-3743
http://www.rideworks.com/vans.htm
Metropool, Inc.
One Landmark Square
Stamford, CT 06901
Telephone: (203) 324-6700
1 (800) 346-7433
http://www.metropool.com/commuterservices/commuter_ccc.html

Greyhound
Greyhound Lines, Inc.
P.O. Box 660362
Dallas, TX 75266-0362
Fare and schedule info.: 1-800-231-2222; ifsr@greyhound.com
Assistance for customers with disabilities: 1-800-752-4841
Customer Assistance: (214) 849-8966
7:00 a.m. – 7:00 p.m., Central time zone, Mon. – Fri.
Corporate office: (972) 789-7000
http://www.greyhound.com/home.asp

Connections to N.Y.
Beeline System
The Department of Transportation is located at:
100 East 1st Street
Mount Vernon, N.Y. 10550
(914) 813-7777
http://beelinebus.westchestergov.com/

LOGISTICARE
1-888-248-9895
- A company which will transport to a variety of places across the state not served by public transportation. Payment is usually done through Medicare, Medicaid, or through personal insurance. Approximately $50 one-way.

HUNTER’S
(203) 235-3369
- A similar company which will transport to a variety of places across the state not served by public transportation. Approximately $50-$70 one-way.

RAIL LINES
Metro-North
Serves New Haven – NYC, Danbury, Waterbury
CT DEPARTMENT OF TRANSPORTATION
PO BOX 317546
NEWINGTON, CT 06131
Web: www.mta.info
ConnDOT Rail Operations: 203-789-7189
Fax: 203-789-6956

Shoreline East
Serves along the coast from New Haven – New London (limited service to Bridgeport and Stamford)
CT DEPARTMENT OF TRANSPORTATION
PO BOX 317546
NEWINGTON, CT 06131
Service Information: 1 (800) 255-7433
Web: www.shorelineeast.com
ConnDOT Rail Operations: 203-789-7189
Fax: 203-789-6956

Amtrak
Serves from Washington, D.C. through New Haven, with connections to Rhode Island, Massachusetts, Vermont, and elsewhere in the U.S.
1 (800) 872-7245

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Directory Assistance
The 411 information directory is provided free of charge to individuals with visual impairments. The 411 directory can be called to access any information which is provided in printed telephone books. This number can be accessed in any state within the contiguous United States, Hawaii, and Alaska. By dialing 4-1-1, you can access contact information about transportation services.

The operator or voice prompt will guide or assist you once the number has been dialed. Ask for public and private transportation services in your geographic area when you contact the 411 service. You will receive a list of taxi or limousine services as well as any transportation agencies in your area. The selections may be limited in rural areas.

The Infoline website (http://www.infoline.org) on the Internet can provide much of the same information as the 411 phone number. Having access to Infoline on the Internet could assist you in being able to make a copy of information you can take with you should you be away from home.

Locating a Driver
If a person cannot find public or private transportation with the information directories
available, a number of organizations could be contacted for possible assistance. These organizations may have drivers available either for appointments such as medical appointments, or on a non-continual basis. Some organizations may have additional funding to provide services for other than medical appointments and on a more consistent basis. These organization may provide the services free-of-charge or for a minimal fee. Examples of organizations that may offer drivers at no cost or minimal cost are town senior centers, religious organizations and groups, civic organizations such as the local Lions or Rotary Club, as well as social service organizations. Contact the organization to verify how the services are provided and ask about costs before finalizing your arrangements.

Placing an advertisement in a local newspaper is another method for finding potential drivers. However, if you are seeking a driver using the advertisement approach, it is highly recommended that you ask for references and that you contact these references before making a decision to utilize the driver. You will want to ask about driving safety history, and ask the references about the person’s reliability. Often, drivers who respond to advertisements will be seeking payment, so this is also important to inquire about. While there are many dedicated and reliable individuals who may respond to an advertisement, caution does need to be exercised to be sure the driver that you select will be a good match for your particular needs.

BESB’s volunteer coordinator is also available to assist with matching agency consumers with drivers. It is always a good practice to check with the agency to find out if a driver in your area is available to meet some of your transportation needs. Call (860) 602-4129 or (800) 842-4510, extension 4129 for more information.

Located below is a list of organizations and community groups which can be contacted for possible assistance (check the directory assistance (411 or Infoline) for local organizations):

Center of the Blind, Inc.
120 Broad Street
New London, CT  06320
(860) 447-2048 or
(860) 439-1595
Email: centeroftheblind@sbcglobal.net

Connecticut Council of the Blind
Toll-free: (800) 231-3349
Hartford area: (860) 521-6749
http://members.tripod.com/~dmclean/ccb.html

The Connecticut Institute for the Blind/Oak Hill
120 Holcomb Street
Hartford, CT  06112
(860) 242-2274  Extension 3827
Lions’ Club (Local)
The Kennedy Center
2440 Reservoir Avenue
Trumbull, CT 06611
Telephone: 203.365.8522
TDD: 203-339-3034
FAX: 203.365.8533

Red Cross (Local)

REFERENCES

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