



**CERTIFIED EXTRACT of resolutions adopted by the Board of Directors of IPL Inc. (The "Corporation" or "IPL") at a meeting held on Wednesday, November 16, 2016 at 9:00 a.m. at IPL USA Inc, 401 SE Thompson Drive, Lee's Summit, Missouri, USA.**

*"The secretary noted for the board that a revised signing authority would be required as a result of the increasing scale of the IPL business following the recent acquisition. The secretary proposed that the new signing authority be as follows:*

*That any two of the below listed, be and are hereby authorized to sign for and on behalf of and in the name of the Corporation; all quotations, any amendment or changes to any quotation and any document pertaining to a quotation regarding any of the Corporation's products, other than where the quotation, any amendment or changes to any quotation and any document pertaining to a quotation regarding any of the Corporation's products is in excess of \$5 million, which in such circumstances will require that one of the President, Chief Executive Officer or Chief Financial Officer is one of the signing parties for and on behalf of and in the name of the Corporation:*

- *President;*
- *Chief Executive Officer;*
- *Chief Operations Officer;*
- *Chief Financial Officer;*
- *General Manager;*
- *Vice-President Finance;*
- *Vice-President Human Resources - Bulk & Environment Division*
- *Director of Research and Development - Bulk & Environment Division*
- *Vice-President Operations - Bulk & Environment Division; and*
- *Director Administrative Services.*

*The amendment to the signing authority of the Corporation was considered and subsequently approved by the board of directors."*

**CERTIFICATION**

I, the undersigned, secretary of the corporation, hereby certify that the foregoing is a true and exact copy of resolutions adopted by the Board of Directors of IPL inc. in a meeting held on Wednesday, November 16, 2016 at 9:00 a.m. at IPL USA Inc, 401 SE Thompson Drive, Lee's Summit, Missouri, USA, and that said resolution is still in full force and effect without any modification thereto.

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Keith Kelly  
Secretary  
Levis, December 8, 2016.

# Corporate Profile



ENVIRONMENTAL

IPL is a leading North American manufacturer of injection-molded plastic products. IPL is a Multi-National manufacturer of wheeled carts for the Waste, Recycling and Organics industries. IPL also offers innovative packaging and handling solutions to the agri-food, chemical, forestry and construction sectors.

> ADDED **VALUE** AND **EXPERTISE**

> **INNOVATIVE** PRODUCTS

> **DEDICATED** TEAM  
AND REGIONAL MANAGERS

> **STRATEGICALLY** LOCATED  
DISTRIBUTORS AND WAREHOUSES

**950**

Employees

**5**

Plants

**2**

Business  
Units

**25**

Years of expertise as cart  
manufacturer

**Over 8.5 million**

carts in service

5 FACILITIES



ST-DAMIEN, QC

542,000 sq. ft.

43 Molding Machines



EDMUNDSTON, NB

93,000 sq. ft.

28 Molding Machines



LEE'S SUMMIT, MO

234,000 sq. ft.

24 Molding Machines



CAMBRIDGE, OH

192,000 sq. ft.

43 Molding Machines



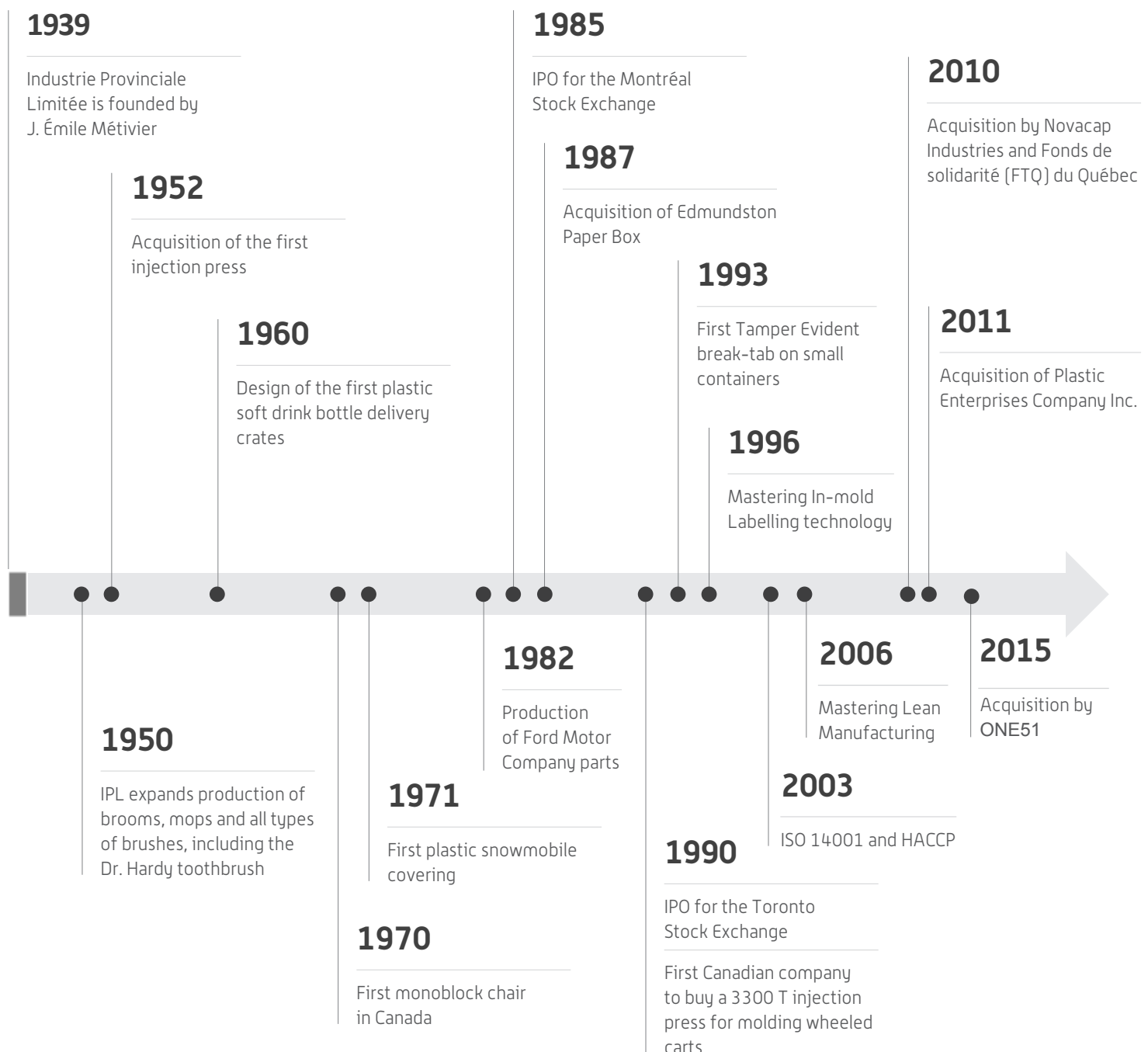
FORSYTH, GA

60,000 sq. ft.

15 Molding Machines

# Over 75 Years of Innovation and Leadership

*IPL's roots date back to 1939 when Mr. J. Émile Métivier founded the company. At the start of its operations, the company manufactured household products before moving into plastic injection*



# A Culture of Innovation

*The commercial success of products and technologies often depends on innovation. Our unique, ground-breaking processes are geared for the design, development and delivery of the best solutions to suit your needs.*

## ***Innovation and Excellence Centre (CIE) and R&D Department:***

At IPL, innovation focuses on improving existing products and developing new ones, processes and molds. Boasting 35 patents granted and pending, IPL is committed to pursuing the following objectives:

- > Reducing resin use flexible wall design
- > Increasing shelf life (barrier)
- > Developing alternative resin supply (organic, recycled)
- > Developing functional products (custom designs to meet client and consumer needs)



**Reference with over 20,000 carts in service**



**Reference with over 20,000 carts in service**

<b>City and Contact name</b>	<b>Project description</b>
<b>City of Montreal</b> Alain Leduc (514) 872-2210 <a href="mailto:aleduc@ville.montreal.qc.ca">aleduc@ville.montreal.qc.ca</a> 275, Rue Notre Dame Est, Montréal, Québec	Manufacturing & deliveries  More than 60 000 carts from 2000 to 2011 on going 200 000 carts of 360L recycling 2010-2011
<b>City of Oklahoma</b> Calvin E.Dugan (405) 297- 3649 100 NORTH WALKER STE 200 OKLAHOMA CITY OK 73120	Manufacturing  240 000 carts since 1996 and ongoing 95G
<b>City of Guelph, ON, Canada</b> Shelley Lorenz (519)-822-1260 110, DUNLOP DRIVE GUELPH, ON, N1L 1E4	Manufacturing  135 000 carts between 2011 and 2013
<b>City of Winnipeg, MB, Canada</b> Sam Brask (204) 986-5484	Manufacturing  95G/64G 337 000 carts in 2010-2011 Using RFID Tags
<b>City of Kelowna, BC, Canada</b> Sonia Hampson (250) 469-6346 <a href="mailto:shampson@kelowna.ca">shampson@kelowna.ca</a> 2960 Cameron Road West Kelowna BC	Manufacturing  95G/64G/32G 157 000 carts in 2008 and ongoing Using RFID Tags
<b>Peel Region, ON, Canada</b> Paula Della Bianca 905-791-7800	Manufacturing  1,200,000 carts in 2015 7L/100L/120L/240L/360L





Reference with over 20,000 carts in service

City and Contact name	Project description
<b>City of Minneapolis</b> Michelle Chavez 632-673-3564 <a href="mailto:Michelle.chavez@minneapolismn.gov">Michelle.chavez@minneapolismn.gov</a>	Manufacturing & Delivery  100,000 carts in 2012
<b>City of Calgary</b> Philippa Wagner (403) 230-6631 <a href="mailto:philippa.wagner@calgary.ca">philippa.wagner@calgary.ca</a> P.O. Box 2100 Station M #27 Calgary AB Canada T2P 2M5	Manufacturing & Deliveries  64G – 320,000 carts in 2008-2009 64G – 320,000 carts in 2017
<b>City of Tacoma, WA</b> Desiree Bessette 253-593- 7738 <a href="mailto:dbessette@ci.tacoma.wa.us">dbessette@ci.tacoma.wa.us</a>	Manufacturing  102,000 carts since 2011 and ongoing
<b>City of Yukon, OK</b> Bill Stover 405-409-8408	Manufacturing  43 000 carts in 2010

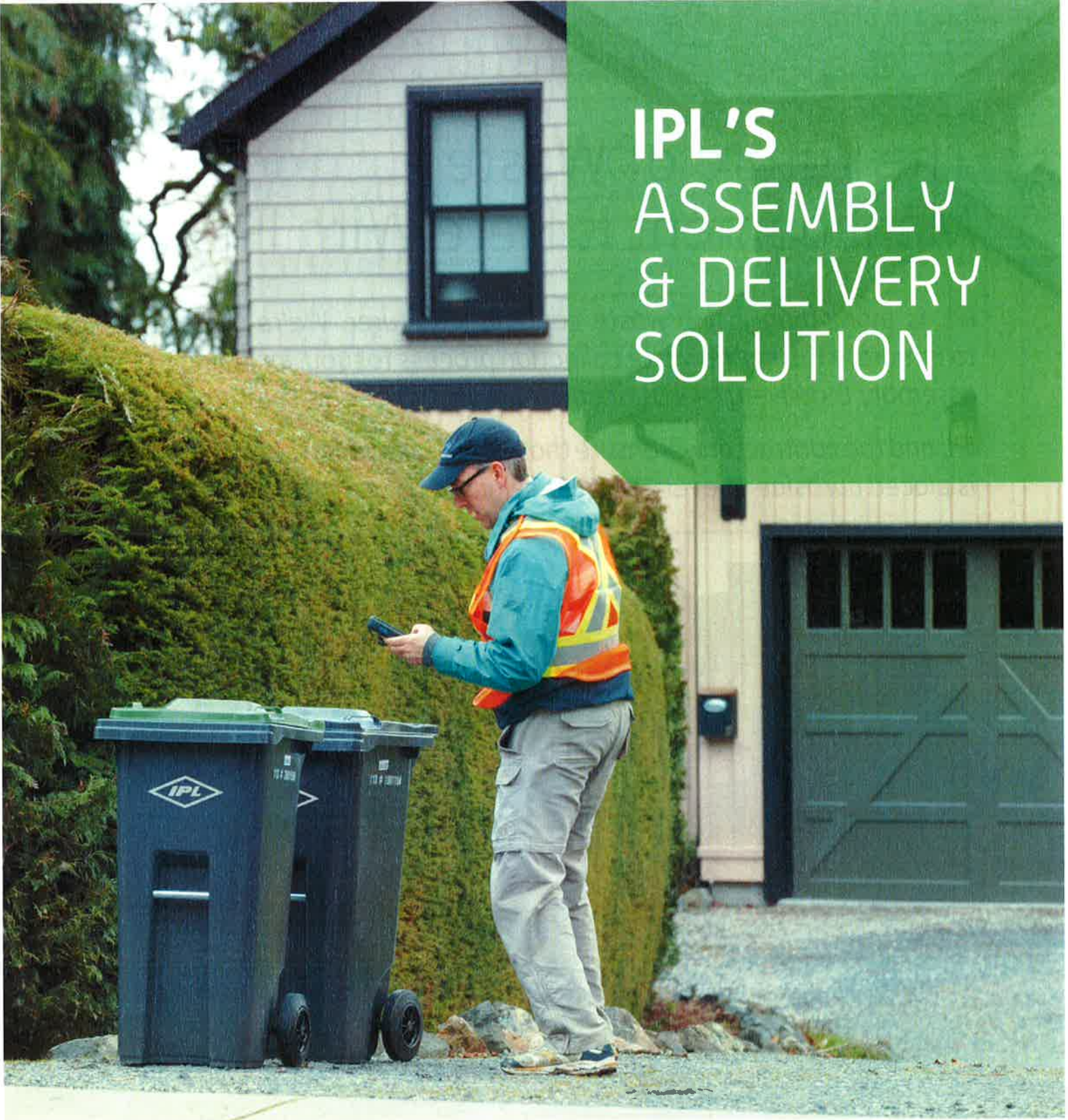


Better products in plastic®

140, Commerciale Street, St-Damien (Québec) G0R 2Y0 • 1 800 463-0270



# IPL'S ASSEMBLY & DELIVERY SOLUTION



ENVIRONMENTAL



# The Future of Waste Management Is Here With IPL

*IPL is more than just a waste cart manufacturer. We're there to integrate the entire waste collection process for you, including assembly & delivery (A&D) of your new IPL waste cart solution.*

*IPL and the contractor will ensure that a fully assembled container is placed curbside at every address selected by your team.*



## *Each cart is unique*

- > Your city's logo is proudly displayed on each waste cart.
- > Each cart has a **unique serial number**, allowing it to be traced from the plant to the field, greatly assisting IPL's quality control.
- > **RFID enabled** and pre-matched at the factory to ensure waste collection performance tracking.





# Secure and Efficient Home Delivery

## *3 Important Reasons Why We Stand Out.*

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### 1 > EVERY PROJECT STARTS WITH A PLAN

Communication is the key to the success of any project. That's why IPL appoints an internal manager to liaise closely with your team.

We assist your waste manager by putting together a delivery plan with prioritized zones. Good routing preparation is also vital. We make sure every home gets an IPL cart delivered to their door, and sometimes along with a welcome kit from the city.

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### 2 > OUR DISTRIBUTION PROCESS WORKS LIKE CLOCKWORK

IPL's A&D internal manager deploys the delivery team in the target zones to start the assembly and delivery process.

Each team is equipped with electronic scanners. When they apply these scanners to the unique serial number on each cart, it allows them to track home delivery activity. In other words, no home gets missed!

The saved data acts as proof of delivery. This also ensures full transparency for IPL supervisors and city officials.

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### 3 > PROPRIETARY SOFTWARE ENSURES GREAT REPORTING ON THE DELIVERY PROGRESS

IPL developed its own proprietary software for cart delivery to ensure best routing for door-to-door cart distribution.

This innovative software allows IPL, and you, to track the progress of distribution as well as additional addresses and exceptions. All of that is available to you on a secure site.





## RFID enabled

All carts can also be equipped with a Radio Frequency Identification (RFID) tag. Each number can be customized to fit your specifications. A reader installed in each waste truck receives the radio frequency signal from the cart. Data is collected in a secure server allowing tracking of exactly when the cart is tipped. Optional GPS and WI-FI can allow you to gather data to further increase quality control – reducing costs with more effective truck routes.

## There are many other benefits to RFID:

- > Waste cart inventory and positioning
- > Facilitate routing efficiently
- > Truck and driver auditing
- > Customized reporting
- > Loyalty rewards program.

## We are *flexible* and *ready* to overcome any surprises!

No matter how much you plan any project, there's bound to be a few surprises along the way, especially in a mixed commercial-residential sector. Don't sweat the small stuff. We'll take care of it immediately. Our team is flexible and can make necessary adjustments on the fly. Thanks to the state-of-the-art technology at hand and IPL's creative and experienced team, issues like a missing address can be solved quickly and efficiently.

*Partner with IPL and we'll support you now and for the long term.*

Visit us at [www.ipl-plastics.com](http://www.ipl-plastics.com)

Printed in Canada 09/14



ENVIRONMENTAL

Contact us: 1-800-463-0270

140 Commerciale Street, St-Damien, Québec G0R 2Y0

## **1.1- Implementation projects procedures**

### 1.1.1- Introduction

This procedures document identifies the actions and requirements for a door-to-door distribution project.

The main responsibility of the contractor is: to ensure that a fully assembled container is placed at the curb in front of each address. He will provide the City with an inventory listing of all carts delivered to City properties included in the curbside recycling program including: cart serial number & RFID number for home addresses provided by the City.

The contractor shall furnish all labour, equipment and materials associated with the assembly, distribution and identification recording of containers. However, the contractor is under IPL responsibility and doesn't work directly for the City. The contractor shall remember that he has to report directly to IPL manager. Any communication should be approved by IPL or the City as well as public relation with media or City officials.

The next pages of this document shows the step by step instructions for the completion of a door-to-door distribution programs of wheeled carts for refuse waste or recycling.

### 1.1.2- Proposal for implementation project

The project will be managed by IPL using a subcontractor on delivery.

Assembling will be done by workers at the staging area and delivery will be made by teams of workers. All workers will wear safety vest at all time.

For transportation of carts from IPL to the staging area(s), IPL will use their actual delivery network. IPL will use a forklift with special equipment (forklift attachment) to unload the carts from the trailer.

Carts will then be stored in an organized manner in order to complete an effective assembly before delivery. After assembly of lids, we will use 26 foot long trucks or pickup truck with 18 or 24 feet trailer equipped with revolving lights. We can also use 16 to 24 foot box trucks.

Every team are equipped with a portable reader and accessories. Back up readers are available at the staging area(s) if we have any hardware issue while performing the deliveries.

The list of addresses must be submitted a few weeks prior the project's starting date of in order to provide IPL sufficient time to finalize our delivery plan and upload data on portable readers. PL always review the addresses provided by the City to avoid any sort of duplications in the addresses.



IPL uses portable readers to record the carts information (serial number, RFID if any, cart's date and time of delivery). This process allows IPL to double check any records discrepancies encountered during the delivery as well as provides City with accurate data in timely manners.

## **2.1- Carts receiving logistics procedure (for IPL sub contractor)**

### **2.1.1- Receiving:**

1- The packing list will be inside the container. An envelope will be attached to one of the last cart stacks. The packing list **MUST BE SIGNED** by the truck driver and the person in charge for receiving and unloading **AFTER** quantity and quality have been confirmed.

### **2.1.2- Receiving quantity discrepancy:**

1- If the person responsible for receiving finds any **quantity** discrepancy upon reception, the quantity shorted or over shipped must be indicated on the packing list.

2- The person responsible for receiving must advise IPL contact before the driver leaves the receiving location & needs to sign the packing list.

### **2.1.3- Damaged carts:**

1- If the person responsible for receiving finds any **quality** issue upon reception, the **quantity of carts having the issue** must be indicated on the packing list and the Damaged Cart form must be filled and emailed or faxed to IPL.

## 2.2- Carts unloading procedure

### 2.2.1- Unloading (with forklift attachment)

Workers should unload trucks on site (under supervision of an IPL employee or subcontractor) using special equipment (forklift attachment) to ensure the safety of the workers during the truck unloading phase (because of the machinery equipment);



1. When opening the trailer doors, the carts are secured with straps and workers should be aware of possible danger of stacks falling down;
2. Workers need to be careful when working inside the trailer and signal their presence at all time to the forklift driver (reflective safety vest required all the time);



3. No worker should be near the forklift during unloading operation and stay at least 10 feet from the trailer and/or forklift.

#### 2.2.1- Unloading (without forklift attachment)

Workers should unload trucks on site wearing safety boots at all time. Loading procedures allows empty space at the end of the trailer to facilitate unloading of first row (first stacks of carts).

1. Carefully move the stack at the rear end of the trailer and drop the stack so the workers can safely slide the stack of carts to the ground (the space at the rear of trailer should provide enough space to manipulate carts);
2. Place the stacks in a secure field (solid ground) at all time.





## 2.3- Carts assembling & loading procedure

### 2.3.1- Assembling:

After the unloading the container or the trailer, the forklift operator should always place cart stacks within a distance of 10 meters one from each other (to allow the workers to let the stack fall down on the ground to begin assembling).



There are some operations to do in order to be able to start the assembling process:

- 1- Tilt the stack (7 to 12 carts depending of the cart size) and let the stack fall down on the ground;
- 2- Pull the pieces out the first cart (lids, axels, hinge rods and caps, etc);
- 3- Install lids on carts;



- 4- Separate the carts in order to form a stack for delivery, for example, separate carts in stacks of 6 carts (depending of the height of the delivery truck);
- 5- Put back the necessary pieces on the cart at the top of the stack (wheels, axels (for every cart except the one at the bottom), lift handle, etc);



### 2.3.2- Loading:

1. After the stacks are ready to be moved, load them in delivery truck using the forklift (if working on a warehouse) or the ramp (if working on the field).
2. Workers need to be careful at all time and they must secure the ramp before loading (if not using forklift with attachment);
3. After loading the carts in the truck or the trailer, always secure the load using security strap and lock on doors.





### 3.1- Carts delivery procedure

#### 3.1.1- Delivery:

Before leaving the field, drivers will make sure that load is secured and that they have the proper equipment (safety vest, PDA readers and accessories, maps, routing list, I.D. badge, etc.);



1. Workers shall always be careful while delivering carts on the street and always communicate their position to their fellow workers;
2. Let the stack fall down on the back of the truck or the trailer and be careful to avoid losing parts (wheels, axels, etc);
3. Separate carts from each other and prepare fix the wheels and axels on needed carts to complete your delivery in a precise street or area;





4. Place the number of carts you need and inspect the cart for any apparent damage. Record the serial number and/or RFID tag using your portable reader device:
5. Place the cart at the appropriate location in the front of the property indicated in your portable reader:



### 3.1.2- Rules for driver:

1. Driver must follow the address list at all time. In any circumstances, delivery workers are allowed to change or do modification on the list. Even if the map says to deliver to a certain address, the list should always prevail;
2. Make sure that you enter the correct information (on the portable reader or by hand on the address list) to avoid future problems;
3. Worker operating the PDA should always make sure that information is recorded properly in the PDA before moving to the next address.
4. Driver should always be extremely polite with customer and refer to City policy in regards to information to be communicate to citizens;
5. Always leave the cart in a place where it is visible and clear as to whom it belongs to. Do not put it just on the sidewalk or part-way between two houses;
6. Every delivery truck shall be equipped with a lock in order to secure the door during delivery when truck has to travel between field and delivery addresses;
7. Before responding to any inquiries, the workers should discuss responses with IPL manager of the City official;
8. Driver must not deliver a damaged cart or a cart with missing part;
9. Please maintain a courteous attitude and correct conduct in order to look professional toward the public and always have a name tag;
10. Always make sure that the cart delivered is conform and completely functioning without any problem or missing part or information flyer;

## 3.2- Delivery exception management

### 3.2.1- Delivery exception:

During delivery, some situation could be problematic for workers. They should double check the information they have and ask for information to the supervisor or City responsible if it's possible.

In the case it's not possible to complete the delivery; the driver should try to resolve the problem right away using the following possible actions or not complete the delivery and take note of the problem with the most possible explanations for the corresponding address.

### 3.2.2- Delivery exceptions situations:

Possible situations	Possible solutions
The civic number is not visible on the house or inexistent:	Try to locate the property using the map and by looking at the civic numbers on both sides of the property.
There is a new house under construction:	Try to locate the property, as long as this property is on the delivery list provided by the City or wait for additional list.
The house is abandoned and/or has been demolished:	Do not deliver and take a note with clear explanations.
The citizen of a household is asking for additional cart(s):	Please, respond in a very polite manner that we have to follow the list and ask the person to contact the City.
The citizen is asking us not to leave a cart or to leave less carts than per the list:	Try to convince the person to accept the cart or do not complete the delivery if the person doesn't want the cart..
The address on the list does not exist or does not match the list (no residence)	As per City's instructions (take a note with clear explanations).
Cannot access the property	As per City's instructions (take a note with clear explanations).

### 3.3 -RFID Tag reader application requirement specification

#### 3.3.1- Overview:

IPL is the owner of a carts delivery application. It is programmed to manage all the common carts information: Serial numbers, RFID tags, date and time of delivery and GPS coordinates if required. In any case, IPL will guaranty the accuracy of the GPS coordinates recorded as IPL as no control of the signals received by satellites. The PDA application also as RFID tags writing capabilities for specific situations such as carts maintenance. The data file with address should be provided by the city in Excel format in order to create a detailed database. At the end of the distribution project, IPL will forward a spreadsheet with the list of addresses with RFID tag id and serial numbers related to those addresses.

This application will run on Intermec CN3 handheld computer with and attached IP30 reader if RFID information is required.

Carts delivery information is uploaded into different handhelds according to the delivery plan and schedule.

Ty...	Vol.	Gps	Tran...	Seri...
<input type="checkbox"/>	C	240L		





## System Environment

- Intermec CN3 mobile computer with Windows Mobile 6.1. OS and IP30 UHF RFID reader attached with single dock communication cradle.
- Windows based host computer with Microsoft ActiveSync 4.5 installed

### 3.3.2- Data file format:

Data file should be provided by the City in Excel format in order to transfer the necessary information for collecting data on the field.

Data file example:

ID	NO_CIVIQUE	RUE	TYPE_RUE	SECTEUR	VILLE	NOTE	T_80L	T_120L	T_180L	T_240L	O_120L
150525	865	ACADEMY CLOSE			1 VICTORIA	KITCHEN CATCHERS: 1		1			1
273384	4	ALMA PL			1 VICTORIA	KITCHEN CATCHERS: 1			1		1
273406	6	ALMA PL			1 VICTORIA	KITCHEN CATCHERS: 1			1		1
273414	8	ALMA PL			1 VICTORIA	KITCHEN CATCHERS: 3			3		3
273392	5	ALMA PL			1 VICTORIA	KITCHEN CATCHERS: 1		1			1
273376	3	ALMA PL			1 VICTORIA	KITCHEN CATCHERS: 2			2		2
299472	7	ALMA PL			1 VICTORIA	KITCHEN CATCHERS: 1		1			1

### 3.3.3- Delivery:

According to the list, the delivery person will place the cart at the appropriate location in the front of the property indicated in the portable delivery reader.

Using the portable reader, the delivery crew will record the information related to the cart(s) they must deliver: serial number The information recorded is Serial number barcode label and RFID tag (if any).

The portable reader will record the date and time of delivery of each carts as well as the GPS coordinates if available.



Scanner's software has features to avoid any duplication. The data base server also has features for duplication so corrections can be made promptly if any discrepancies are found.



### 3.3.6- Statistics availability

Each day, all deliveries are uploaded on our website:

<http://www.lateralinnovations.com/innovadel/> . A password will be granted to the customer to access the statistics. On this website, you can follow the completion progress on every street of the city. It can be divided by districts, by distribution routes, collection day depending of the customer demand. We can also add other information such as overall completion by type of cart.

```
Key : IPLrollout   Date : 3/7/2012 10:05:51 AM
City : CALGARY - To deliver : 0 ( 0% ) - Delivery completed : 7415 ( 100% ) - Total : 7415
Sector : ABB_1 - To deliver : 0 ( 0% ) - Delivery completed : 547 ( 100% ) - Total : 547
  ABADAN CR NE - To deliver : 0 ( 0% ) - Delivery completed : 77 ( 100% ) - Total : 77
  ABADAN PL NE - To deliver : 0 ( 0% ) - Delivery completed : 79 ( 100% ) - Total : 79
  ABBOTSFORD DR NE - To deliver : 0 ( 0% ) - Delivery completed : 72 ( 100% ) - Total : 72
  ABBOTSFORD PL NE - To deliver : 0 ( 0% ) - Delivery completed : 15 ( 100% ) - Total : 15
  ABERFOYLE CL NE - To deliver : 0 ( 0% ) - Delivery completed : 57 ( 100% ) - Total : 57
  ABERFOYLE PL NE - To deliver : 0 ( 0% ) - Delivery completed : 23 ( 100% ) - Total : 23
  ABINGDON CO NE - To deliver : 0 ( 0% ) - Delivery completed : 61 ( 100% ) - Total : 61
  ABINGDON CR NE - To deliver : 0 ( 0% ) - Delivery completed : 59 ( 100% ) - Total : 59
  ABINGDON PL NE - To deliver : 0 ( 0% ) - Delivery completed : 17 ( 100% ) - Total : 17
  ABINGDON RD NE - To deliver : 0 ( 0% ) - Delivery completed : 15 ( 100% ) - Total : 15
  ABINGDON WY NE - To deliver : 0 ( 0% ) - Delivery completed : 72 ( 100% ) - Total : 72
Sector : ABB_2 - To deliver : 0 ( 0% ) - Delivery completed : 493 ( 100% ) - Total : 493
Sector : ABB_3 - To deliver : 0 ( 0% ) - Delivery completed : 527 ( 100% ) - Total : 527
Sector : ABB_4 - To deliver : 0 ( 0% ) - Delivery completed : 212 ( 100% ) - Total : 212
Sector : BRE_1 - To deliver : 0 ( 0% ) - Delivery completed : 617 ( 100% ) - Total : 617
Sector : BRE_2 - To deliver : 0 ( 0% ) - Delivery completed : 554 ( 100% ) - Total : 554
Sector : BRE_3 - To deliver : 0 ( 0% ) - Delivery completed : 590 ( 100% ) - Total : 590
Sector : BRE_4 - To deliver : 0 ( 0% ) - Delivery completed : 216 ( 100% ) - Total : 216
Sector : CGR_1 - To deliver : 0 ( 0% ) - Delivery completed : 472 ( 100% ) - Total : 472
Sector : CGR_2 - To deliver : 0 ( 0% ) - Delivery completed : 550 ( 100% ) - Total : 550
Sector : CGR_3 - To deliver : 0 ( 0% ) - Delivery completed : 550 ( 100% ) - Total : 550
Sector : CGR_4 - To deliver : 0 ( 0% ) - Delivery completed : 203 ( 100% ) - Total : 203
Sector : SOW_1 - To deliver : 0 ( 0% ) - Delivery completed : 512 ( 100% ) - Total : 512
Sector : SOW_2 - To deliver : 0 ( 0% ) - Delivery completed : 578 ( 100% ) - Total : 578
Sector : SOW_3 - To deliver : 0 ( 0% ) - Delivery completed : 607 ( 100% ) - Total : 607
Sector : SOW_4 - To deliver : 0 ( 0% ) - Delivery completed : 187 ( 100% ) - Total : 187
```

### Statistics

Total number of bin: 11451

.....

Delivery completed : 11405 / 11442 ( 99.68% )

To deliver : 37 / 11442 ( 0.32% )

To recover : 9 / 9 ( 100% )

Recovery completed : 0 / 9 ( 0% )

.....

Delivery completed ( Recycling - 240.00L ) : 5701 / 5721 ( 99.65% )

To deliver ( Recycling - 240.00L ) : 20 / 5721 ( 0.35% )

Delivery completed ( Trash - 120.00L ) : 5704 / 5721 ( 99.70% )

To deliver ( Trash - 120.00L ) : 17 / 5721 ( 0.30% )

To recover ( Recycling - 240.00L ) : 3 / 3 ( 100% )

Recovery completed ( Recycling - 240.00L ) : 0 / 3 ( 0% )

To recover ( Trash - 120.00L ) : 6 / 6 ( 100% )

Recovery completed ( Trash - 120.00L ) : 0 / 6 ( 0% )





# CERTIFICATE OF REGISTRATION

This is to certify that

**IPL INC.**

140, rue Commerciale, St-Damien de Buckland, Québec G0R 2Y0 Canada

operates a

**Quality Management System**

which complies with the requirements of

**ISO 9001:2015**

for the following scope of certification

**Design and manufacture of plastic products using injection process.**

Certificate No.: CERT-0117900  
File No.: 001174  
Issue Date: April 24, 2018

Original Certification Date: May 26, 2009  
Certification Effective Date: May 23, 2018  
Certificate Expiry Date: May 22, 2021

Nicole Grantham  
General Manager SAI Global Certification Services



ISO 9001



Registered by:  
QMI-SAI Canada Limited (SAI Global), 20 Carlson Court, Suite 200, Toronto, Ontario M9W 7K6 Canada. This registration is subject to the SAI Global Terms and Conditions for Certification. While all due care and skill was exercised in carrying out this assessment, SAI Global accepts responsibility only for proven negligence. This certificate remains the property of SAI Global and must be returned to them upon request.  
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# CERTIFICATE OF REGISTRATION

This is to certify that

**IPL INC.**

140, rue Commerciale, St-Damien de Buckland, Québec G0R 2Y0 Canada

operates an

**Environmental Management System**

which complies with the requirements of

**ISO 14001:2015**

for the following scope of certification

**Design and manufacturing by injection of plastic products, for the packaging, materials handling and environmental and for general industrial custom moulding applications.**

Certificate No.: CERT-0117867  
File No.: 001174  
Issue Date: April 24, 2018

Original Certification Date: April 16, 2003  
Certification Effective Date: April 23, 2018  
Certificate Expiry Date: April 22, 2021

Nicole Grantham  
General Manager SAI Global Certification Services



ISO 14001



Registered by:  
QMI-SAI Canada Limited (SAI Global), 20 Carlson Court, Suite 200, Toronto, Ontario M9W 7K6 Canada. This registration is subject to the SAI Global Terms and Conditions for Certification. While all due care and skill was exercised in carrying out this assessment, SAI Global accepts responsibility only for proven negligence. This certificate remains the property of SAI Global and must be returned to them upon request.  
To verify that this certificate is current, please refer to the SAI Global On-Line Certification Register: [www.qmi-saiglobal.com/qmi\\_companies/](http://www.qmi-saiglobal.com/qmi_companies/)

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INFORM. INSPIRE. IMPROVE.

## **10 Years Limited Warranty**

IPL warrants all of its waste handling products (the “**Products**”) to be free from defects in material and workmanship, in normal & regular use due to improper or inadequate materials or defective workmanship from the date of production at IPL’s manufacturing plant(s) for a period of **ten (10) years**.

### **This Limited Warranty will not apply to**

1. Normal wear, tear and maintenance of the Product defined as being:
  - a. Scratches, dirt or accumulation of any other substance
  - b. Normal deterioration or discoloration due to atmospheric exposure
  - c. Normal use is to be the collection of residential waste/recyclables in conjunction with an approved automatic or semi-automatic lifting device.
2. Use of the Product under circumstances exceeding those described in the specifications or under circumstances inconsistent with the conditions of use of the Product, or other authorized literature or specifications communicated by IPL
3. Abuse including vandalism and damage from wildlife, abusive or incorrect use of the Product or equipment manipulation warehousing, filling or emptying the Product
4. Unauthorized repair or alteration of the Product
5. Excessive shaking of containers during dumping cycle
6. Dropping the container into the hopper
7. Improper orientation of cart in conjunction with the lifter
8. Dropping stacks off delivery trucks, improper stacking or allowing water to freeze in stacked carts
9. Failure to follow maintenance and operating instructions as indicated by IPL
10. Damage caused by natural disasters such as storms, fire, flood or high wind
11. Products filled with restricted substances like ashes or chemicals requiring a MSDS sheet (unless previously approved in writing by IPL)
12. Improper working condition of Hauler Equipment
  - a. Excessive cycle times of lifters
  - b. Incorrect pressure settings of trucks & lifters
  - c. Improperly installed lifters

### **Disclaimer of other warranties**

No one is authorized to make any other warranties on IPL’s behalf, and any such warranties, given by any third party other than IPL, will not bind IPL. IPL will not be liable for any statements or representations made in any form that go beyond, are broader

than, or are inconsistent with this limited warranty, and other authorized literature or specifications furnished by IPL.

IPL makes this limited warranty in lieu of all other warranties, statutory, express or implied, including any warranty of merchantability or fitness for a specific purpose, which are hereby disclaimed and excluded to the fullest extent permitted by law.

On any components or parts not manufactured by IPL, but manufactured by a Third Party, and resold by IPL (including any component of the RFID system or locking mechanism), is subject to the manufacturers' warranty published by the Third Party.

### **Limitation of liability**

IPL's liability under this warranty is limited to, at IPL's option, (1) the repair or replacement of a defective Product or (2) a refund of the purchase price paid to IPL for the defective Product.

This Limited Warranty does not cover any labor expense for service, removal, handling or re-installation of the defective Product or part. All such expenses are the purchaser's responsibility.

The Limited Warranty of any replacement cart or parts, provided under this warranty is retroactive to the purchase date of the initial cart.

IPL shall not, in any event, including IPL's negligence, be liable for direct, indirect, punitive, consequential or incidental damages of any nature whatsoever including loss of products (other than the Products purchased from IPL), lost profits, fees and labor costs whether arising from any defect or inability to use the Product.

Notwithstanding the Terms and Conditions of the Bond, and of the contract, the guarantees stated in the contract are covered by this Bond, (if applicable) for a maximum period of one (1) year.

### **Transferability**

This warranty is not assignable or otherwise transferable to any subsequent purchaser or user of the Product, except in cases where the original purchase is made through an authorized IPL distributor. In such cases, the warranty will extend to the first purchaser from the distributor. Any other sale or other transfer of the Product shall void this warranty and IPL shall thereafter have no further obligation or liability with regards thereto.



### **Waste handling products standards**

Purchaser is responsible to make sure lifting equipment meet ANSI Z245.1, Z245.21 and Z245.30 standards, are properly adjusted and do not damage Products.

## User Guide for Wheeled Carts

**Here are the basic rules that must be followed in order not to damage your cart and ensure the warranty will remain valid until its expiration.**

- Do Not Overload. The maximum load is indicated on the lid
- Do not place sand or any other heavy material, hot material, hot ashes, oil, solvent, paints or any other flammable liquids in the cart.
- Do not place any hazardous product in the cart
- Periodically wash cart out
- Keep lid closed
- Do not drag
- Do not put any load on top of the lid
- Any repair, reconstruction or modification must previously be approved in writing by IPL.
- Always place carts on a hard, level surface

**To move cart manually:**

1. Close lid



2. Grasp Handle



3. Tilt cart



4. Push or pull to roll

**Unloading and movement of carts with a loading hand:**

- Only use loading hands that follow ANSI Z245.1, Z245.21245.30 and Z245.60 standards.
- Never drop the cart(s) on the ground when the cart(s) contains material.
- Never drop the cart(s) on the ground from a height exceeding 6 inches when the cart is empty.

**It is recommended the Cart owner establish and follow a program of periodic container inspections. Never climb in, on or occupy this cart for any purpose**





## ***IPL WARRANTY CLAIM PROCEDURE***

***For your peace of mind***

***For a quick service  
24 hour acknowledgement guarantee***

***For a respectful relationship  
With our Customers***



## ***IPL Customer Service***

Inspired by a strong business philosophy that has been lasting for more than three generations, our main goal is to achieve customers' satisfaction. We care to listen to our customers' needs.

This is why we put at our customers' disposal a qualified customer service team surrounded by problem solving professionals. At IPL there is no problem, there are only solutions adapted to your reality.

### **Customer Service**

A customer care representative will be pleased to answer all your questions about your order, the delivery status, our warranty or any additional orders.

Phone number: 418-789-3651

Toll free number: 1-800-463-0270

At extensions # 295, #521, #388 or #582

Or by mail at : [SAC\\_Enviro\\_SD@ipl-plastics.com](mailto:SAC_Enviro_SD@ipl-plastics.com)

### **Warranty Claim Procedure**

Since you are the original buyer, all the requests from the end-users must first go through your service department.

IPL developed this method in order to make sure that every customer gets a reliable product and that IPL identifies quickly any problem in our products and services.

### **Information to have**

You will have to provide the following information in the Warranty Claim Form in order for us to give you our best service.

- Buyer's name
- End-user name and phone number
- Purchase date, PO# (purchase order) and SO# (sale order)
- Cart serial number
- Model, size and colour SKU (products code)
- All details about manufacturer's defect
- All details about the context in which the good was damaged
- Pictures of :
  - ✓ The serial number
  - ✓ Damage/defect from various angles
- Sales contract (if applicable)



### **Where to send the information**

Send the warranty claim form and all photos by email to customer care at:  
[SAC\\_Enviro\\_SD@ipl-plastics.com](mailto:SAC_Enviro_SD@ipl-plastics.com)

### **Meanwhile, what to do with the broken product**

Keep the part and/or product until IPL authorizes its disposal, replacement or pick-up.

### **Authorized personnel only**

Only IPL agents are authorized to offer the IPL warranty. Any other authorization, promise or requests made by any organizations or companies other than IPL will not be honored.

### **Missing parts**

Please contact your customer service representative. You will need the packing slip number and your purchase order number. IPL will ship the missing part at no cost.

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## Claim Form / Part Replacement Form

Space reserved for IPL use

Date	_____	SAC Agent	_____
Reference # SV-	_____	Authorized by	_____
Return # OM- (if applicable)	_____	Other infos	_____

SEND BY EMAIL AT : [SAC\\_Enviro\\_SD@ipl-plastics.com](mailto:SAC_Enviro_SD@ipl-plastics.com)

Please keep the broken product at your facility

Please wait for IPL's approval before disposal of the broken parts

Warranty claim ☐

Replacement for missing parts ☐

PO# \_\_\_\_\_

Our SO# \_\_\_\_\_

Company name*
Contact*
Billing address*
Phone number*
Email address*
Shipping address

\*mandatory

Product identification					Problem identification					
Serial #	SKU (Cart)	Cart size	Color	Pictures (#)	Wheels	Axles	Body	Lid	Lid Rod	Others

