

October - December 2020

## CTrides: Quarter 4 Activity Summary

October - December 2020

#### CTrides website

During this quarter, the QA/QC process was completed and the new website was launched on November 9th. Copy edits were completed for the Drive Less Connecticut webpage to prepare for new competition messaging. In November, the ideation phase for the second version of the Transportation Leaders webpage began. Updates were made in December, including updating the Transportation Leaders seals, changing the U-Pass CT image to reflect the current semester, and adding the CT Travel Smart link on the Homepage and Commuter page.

#### "Along the Lines" Podcast

During this quarter, we distributed episodes 2 and 3 via the Libsyn platform. Editing and promotion of episode 4 was completed, reviewing and editing of episodes 5 and 6 began, and episode 7 was recorded. Promotion of episodes 1 - 3 continued throughout the quarter. Marketing promotion included social media - including paid posts on Facebook and Instagram - an email blast to CT*rides* members, and a notice on the Connecticut Society of Human Resource Management (CTSHRM) website. Promotional guest items were also ordered during the quarter.

#### Social Media

During the quarter, several social media campaigns occurred. "Telework Tuesday" posts continued to be posted on CTrides, along with paid promotion for the "Along the Lines" podcast. CTrides, CTrail eTix, and Go CT Card Mobile App promotion continued. CTrides App promotion was boosted. Ridematching and Rewards posts occurred in December, along with CTrides member trip impact stats. Throughout the quarter, mask reminder, teleworking, social distancing, and CTrail Service Alerts Sign-up posts occurred. The CTrail Welcome Back Video was consistently posted during the quarter on CTrail social accounts. Updates such as CTrail eTix app updates and Free COVID-19 testing reminders on CTfastrak were posted. In October, a boosted GO CT Card post was created. In November, posts occurred for Thanksgiving Service reminders. In December, posts also occurred for the Winter Holiday season. Additionally, during this quarter, a comprehensive social media calendar for all 15 profiles managed was created.

#### **Mask-ot Campaign**

During this quarter, the Mask-ot campaign entered the ideation phase. The purpose of the campaign is to use CT sport team mascots to promote the use of masks on rail and bus services. Three mascots were confirmed for the campaign - Hartford Yard Goats, CT Sun (Blaze), and University of Hartford. Dates and locations were also identified.





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## CTrides: Quarter 4 Activity Summary (Continued)

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#### **Road Scholar College Campaign**

During the month of December, the Road Scholar brochures for the 40 participating schools were reviewed to ensure that all information was up to date including the transit directions and the U-PASS CT images for the upcoming semester. Additionally, final digital versions were approved and distributed. Three schools requested printed materials and they were delivered.

#### **Virtual Event Room**

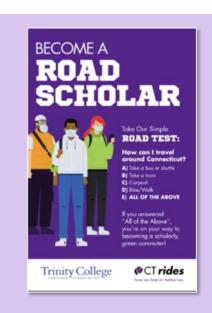
In October, feedback was received and implemented from the CTDOT. In November, the Virtual Event Room was launched. A poster for the virtual room and email template for the Commuter Program Managers distribution was developed. In November, a QR code was added to the poster. In December, we began development of new content including gamification, event surveys, news and alerts, and a CTrides link download. A new panel that integrates the CTrides multi-mode trip planner was also in the process of being developed. Thank you emails were also drafted to Virtual Room visitors. Also, the first Virtual Event was hosted in December with over 70 attendees and more events were scheduled for the next months.

#### <u>Transportation Leaders Program</u>

The Transportation Leaders seals for Gold, Silver and Bronze level recognition was completed. The planning for the virtual recognition event continued with the drafting of a wall-mountable recognition certificate from CTDOT, a congratulations letter from the Commissioner of CTDOT, and the run of show including possible speakers for the event. Confirmation was received for the moderator of the event, Dennis House of WTNH-ABC, and an invitation email to go to TL members was drafted.

#### **New Webinar Series**

During this quarter, a new webinar series was developed. In November, tentative topics, formats, speakers, and dates were identified. In December, a format and partnership with the Hartford Business Journal for logistical support to promote the webinars was approved. Development also began on the script for the first webinar. Guests for the first webinar, "Transit and COVID-19", were also identified. Several possible titles for the webinar series were also identified for CTDOT review.









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## CTrides: Quarter 4 Activity Summary (Continued)

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#### CTrides Presentation Redesign

In October, a new outreach presentation template was created using behavioral economics to better convey our message during this unique time.

#### **CTrides Materials**

Inserts for Analytic Tools, Events, and the Emergency Ride Home program were completed and uploaded to Flipsnack, a digital document hosting platform. A Spanish version and standalone poster were also created for the Emergency Ride Home program.

#### CTrides and CTrail Videos

In October, we developed multiple videos as part of our COVID-19 adjustment: CTrides services to students (U-Pass CT and non-U-Pass CT schools), CTrides Employer Outreach , and CTrail Welcome Back .

#### **CTrides News Roundup**

Continued the development of our new monthly email updates where we highlight CTrides updates and other important headlines for our members. Content was developed, sourced, and distributed in the months of October, November, and December. In December, content was developed and sourced for the January edition.

#### **Miscellaneous**

During this quarter, the framed commemorative for the CTDOT Commissioner for the New Haven Union Station 100th Anniversary was designed, produced, and delivered.

Several CTrides virtual meeting background options were also designed.

A territory map of CPMs coverage areas was developed for distribution.

Rail station illustrations were also completed and added to our library.

Additionally, CTrides Team Member Matt Ouellette successfully completed training and certification as a League of American Bicyclists Cycling Instructor.

A holiday message was also developed and designed for the New Haven Union Station Big Board.

The design of the logo for the electric charging stations was completed.

New illustrations were begun to include a winter theme.





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## **Participating Organization Activity**

As of December 31, the total number of CTrides employer participants, stakeholders and community participants is **314**.

#### Highlights:

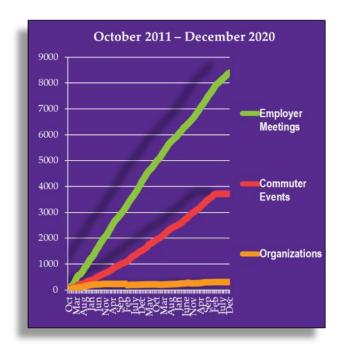
- Continues sales training series for Commuter Program Manager team including a refresher on Account Management, an in-depth review of current services, engaging employers during COVID-19, details on annual partnership planning and an in-depth review of new aspects of the Agile Mile reporting dashboard
- Continued using new Emergency Ride Home materials to educate and onboard new employers
- Shared topline results of the statewide Employee Return to Work Survey with employers and stakeholders who distributed the survey
- Prepared for virtual event room launch with live chat training
- Conducted first event using our new virtual event room.
- Finished 2021 Transportation Leaders kickoff planning for program launch

#### **New Transportation Leaders:**

- DanburyWORKS
- Amazon (DY05 & Distribution Center)

The CTrides Outreach Team held **163 Virtual Meetings and Events** with our worksite partners during Q4. The total number of currently participating organizations is at **314.** 

This quarter's worksite activity, segmented by region, can be found on the following pages. A complete list of program organizations/stakeholders is in Appendix A.





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## **Regional Worksite Highlights**

**Western CT** includes Litchfield, Housatonic, Bridgeport & Stamford regions

#### **Highlights**

#### **Podcast Promotions**

Bridgeport Regional Business Council promoted "Along the Lines" podcast in their newsletter The Community Action Agency of Western CT promoted the podcast on their website

#### Sustainable Fairfield

Developed partnership to provide content about CT*rides* for periodic use on their blog

#### **NBC Sports Group**

Included our Earn Rewards When You Telecommute material in their weekly Playbook email newsletter

# Connecticut Department of Labor (NW and SW Business Service Teams)

Agreed to share CTrides app information during onboarding process and provided information about "Along the Line" podcast as an additional transportation information resource

#### LesserEvil

New partner meeting to plan for creating a plot map to identify carpooling and vanpooling opportunities for employees

#### Bridgeport Regional Business Council

The Business Council agreed to promote the use of the virtual event room to businesses in their area through their upcoming newsletter

#### **Marcus Partners**

Agreed to host virtual event in January

#### **Inactive Members**

Thule reentered the TL program as a silver member

## Transportation Leaders Level Advancements

Norwalk Community College obtained Gold status and Marcus Partners advanced to the Silver level. Post University obtained Gold status since introducing its Flexible Work Program. Datto, Inc., City of Waterbury, and the City of Stamford have reached the Silver level. Tauck Tours moved from inactive status to the Bronze level

#### Meetings

- Americares
- ASML
- Bridgeport Regional Business Council
- CARTUS
- CDM Smith
- City of Stamford
- City of Waterbury
- Connecticut Department of Labor (NW and SW Business Service Teams)

- Connecticut Department of Transportation
- Connecticut Transit
- DanburyWORKS
- Datto, Inc.
- Global Steering Systems
- Greater Bridgeport Transit
- Hartford Healthcare St.
   Vincent's Medical Center
- HARTransit
- Hologic
- Housatonic Community College
- i2Systems
- LesserEvil
- Marcus Partners Merritt 7 Complex
- Memry Corporation
- NBC Sports Group
- Norwalk Transit District
- Post University
- Sikorsky Aircraft Corporation (Stratford)
- Southwest Community Health Center
- Stone Academy (Waterbury)
- Sustainable Fairfield
- Tauck Tours
- The Kennedy Center, Inc.
- Thule Inc
- Town of Fairfield
- Town of Westport
- University of Bridgeport
- Waterbury Gardens for Nursing and Rehabilitation
- Wellmore Behavioral Health
- Western Connecticut Council of Governments



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## **Regional Worksite Highlights**

**Southern CT** includes Middlesex, New Haven & coastal regions

#### **Highlights**

#### **Emergency Ride Home (ERH)**

Chabaso, 3PL Worldwide, and Pathway Lighting promoted the program to their employees using the new ERH poster and handout in English and Spanish

#### **Commute with Enterprise**

Identified eight organizations whose employees were involved in vanpooling to prospect for new TL members

#### **General Dynamics Electric Boat**

Met with ETC to discuss the possibility of enhancing the rail service for employees. Collected initial data for rail operations

#### Stone Academy (West Haven)

Met with ETC and student representative to provide digital and printed materials for new student onsite events

#### **Yale University**

Agreed to host virtual event in January and invited us to new graduate student fair

## **Employer Transportation Coordinator (ETC) Developments**

Identified and trained new ETCs at Amazon BDL-5 and Quinebaug Valley Community College

## Southern Connecticut State University

Worked with ETC to educate students about U-PASS extension

#### **Inactive Members**

Amazon BDL-5 reentered the TL program as a silver member and identified a new ETC. Reengaged with US District Court, Continuum of Care Inc, VA Connecticut Healthcare System (West Haven), and Naval Submarine Base New London to become Bronze members. They will participate in the ERH Program and use the Virtual Event Room

#### Meetings

- •3PL Worldwide
- Accessible Pharmacy
- Albertus Magnus College (New Haven)
- Alexion Pharmaceuticals
- Amazon Sorting Center Wallingford BDL-5
- •Bradley Street Bicycle Co-op
- Chabaso Bakery
- •City of New Haven
- Continuum of Care Inc.
- Eastern Connecticut State University
- Enterprise Rideshare
- •General Dynamics Electric Boat
- goNewHavengo
- •Naval Submarine Base New London
- •New Haven Job Corps Center
- Paier College of Art
- Pathway Lighting Products, Inc.

- Quinebaug Valley Community College
- South Central Regional Council of Governments
- Southern Connecticut State
   University
- Stone Academy (West Haven)
- •The Kennedy Center, Inc, Woodbridge
- United States District Court: District of Connecticut
- •Veterans Affairs Connecticut Healthcare System (West Haven)
- •Windham Region Transit District
- Yale University
- •Yale-New Haven Health System



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## **Regional Worksite Highlights**

**Eastern CT** includes the Hartford, North and Central regions of Connecticut

#### **Highlights**

#### Connecticut Department of Rehabilitation Services

Distributed new Emergency Ride
Home materials with the Department
of Rehabilitation Services, moving
them from inactive to a bronze TL
member. Also provided the telework
best practices overview for
distribution to employees who are
working from home

#### **Travelers**

Promoted "Along the Lines" podcast to their employees through their internal network. Also provided Teleworking Best Practices information through their internal network

#### **UCONN Storrs**

Attended virtual expo sharing information about ERH and telework best practices for students and staff

#### **Capital Workforce Partners**

Conducted new CTrides outreach presentation at their Annual Disability Fair and answered questions about COVID-19 safe travel guidelines and the CTrides rewards program

#### **University of Hartford**

Conducted a meeting with CT*transit* and the university to discuss purchasing bus passes for students on campus

#### The Hartford

Distributed telework best practices guide to employees

#### Office of the Attorney General

Updated ETC on the new CTrides website and tools available for commuters. Also discussed additional telework support for employees that will be working from home for the long-term

#### **Sustainable CT**

Discussed the revamped CTrides website and new virtual room for employer partners. ETC agreed to promote website through their social media channels

#### **Lincoln Tech - East Windsor**

New partner meeting to plan for 2021 program kickoff including planning for Road Scholar program

#### **Horizon Services Company**

Conducted 2021 strategic planning meeting to work towards
Transportation Leader Gold status in 2021 and launched carpool program

#### **Center for Latino Progress**

Participated in the initial planning meeting for annual Transit Equity Day in February, a virtual event with State Rep. Roland Lemar and other featured speakers

## Connecticut Department of Transportation

Hosted first virtual event with over 70 attendees

#### **Road Scholar**

Reviewed and coordinated the delivery of printed materials for Trinity College, Albertus Magnus (East Hartford) and Capital Community College

#### **Inactive Members**

Reengaged with Foundation for Public Giving & Capital Workforce Partners using ERH program to become Bronze members of the TL Program. Connecticut Innovations reentered the TL program as a bronze member. Connecticut Children's Medical Center reentered the TL program as a gold member

#### Meetings

- Albertus Magnus College [East Hartford]
- BikewalkCT
- Bradley International Airport
- Capital Community College
- Capital Workforce Partners
- Capitol Region Council of Governments
- Center for Latino Progress
- Charter Oak Health Center
- City of Hartford
- Connecticut Children's Medical Center
- Connecticut Department of Aging and Disability Services
- Connecticut Department of Rehabilitation Services
- Connecticut Department of Transportation
- Connecticut Innovations
- Conning



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## **Regional Worksite Highlights**

#### Meetings (continued)

- CT Data Collaborative
- Cyient
- Hartford Healthcare Hartford Hospital
- Horizon Services Company
- Law offices of John Andreini
- Less Road Traveled
- Lincoln Technical Institute (East Windsor)
- Manchester Community College
- Nassau Reinsurance Group Holdings
- Office of the Attorney General
- Pierce Care
- Randstad
- Sustainable CT
- The Hartford
- Town of Windsor Locks
- Travelers
- Trinity College
- Triumph
- U.S. Department of Transportation, Federal Highway Administration - Connecticut Division
- UConn Health Center
- University of Connecticut Storrs& Regional Campuses
- University of Hartford
- University of Saint Joseph
- University of St. Joseph School of Pharmacy
- Wesleyan University
- Windsor Health and Rehabilitation Center, LLC



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### **Customer feedback:**

- "Cindy was very helpful and knowledgeable. She provided ed excellent customer service! Thank you, Cindy!"
  - "Paola, thanks for checking back in!"
- "Easy to use platform and quick reply from my agent Paola made live chat a really good experience. Well done"
- "Yes, the rail conductors are really nice and CTrail has very clean bathrooms. I appreciate you all"
- "It is a pleasure dealing with your Customer Service agent Cindy. She has always given relevant, clear, and thoughtful replies. Such service is such a rare commodity today."
- "Customer service representative was very professional and knowledgeable. I received A++ assistance!"

## **Customer Service Highlights**

CTrides/CTrail calls: 3,344 Custom Commute Plans: 13

Total Number of Website Form Submissions: 107 Total Number of Emails Sent and Received: 491

#### **Customer Service Details:**

- 2,668 Total cases into CTrides
  - \* 2,038 calls
    7 inquiries about available disabled services
    10 bilingual inquiries
  - \* Sent and received 491 emails Great or OK rating on 88% of emails surveyed
  - \* Facilitated 139 live online chats of which 28 were SMS (text) chats
    4.83 out of 5 (best) avg. rating on all chats
- Provided 0 Emergency Ride Home
- Processed 88 CTrail Hartford Line and 46 CTrail
   Shore Line East complaints, suggestions, questions
- Distributed 0 trial bus passes to commuters due to massive decrease in ridership caused by COVID-19.



► 2,038— Inbound Calls

139 — Online Chats

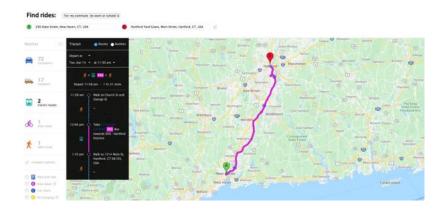
► 491 — Emails



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#### **Ridesharing And Rewards Software Updates**

- Reintroduced monthly drawings of two \$50 gift cards to promote tracking trips
- Opened up tracking trips to commuters who drive alone to work at a lower point generation than those who use green
  commutes to test the principle of loss aversion of Behavioral Economics. Drivers lose out on much higher point generation and higher value rewards by not using a greener mode occasionally
- Trip planner updated so users can now compare travel modes based on cost, time, and environmental impact



## Telework Connecticut Voices for Children

- New Telework Consultation Working with organization to develop a formal telework program due to COVID-19.
- Services provided in the 4th quarter were:
  - Policy Development
  - ° HR support
  - Initial Technical Review with Partner Consulting
  - Formal technical assessment scheduled
  - Prepared a sample outline of minimum technical requirements for the organization in conjunction with Partner Consulting



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## As of Q4 2020, there are more than 300 businesses, agencies and municipalities working with CT*rides*

1.	3PL Worldwide	38.	Central Connecticut Coast YMCA		Department
2.	9Town Transit	39.	Central CT State University	67.	Connecticut Valley Hospital
3.	Advance Auto Parts	40.	Chabaso Bakery, Inc.	68.	Connecticut Valley Industries
3. 4.	Advanced Behavioral Health	41.	Cigna	69.	Connecticut Water
			_		
5.	AECOM	42.	City of Bridgeport	70.	Continue of Care Inc.
6. 7	Aetna	43.	City of Danbury	71.	Continuum of Care Inc.
7.	Albeatus Massaus	44.	City of Meriden	72.	CT Department of Labor
8.	Albertus Magnus	45.	City of New Britain	73.	CTtransit
9.	Albertus Magnus (East Hartford)	46.	City of New Haven	74. 	CTfastrak
10.	Alexion Pharmaceuticals	47.	City of Stamford	75.	Datto, Inc.
11.	All Our Kin	48.	City of Waterbury	76.	Department of Administrative
12.	Amazon Fulfillment Center BDL-2	49.	City of Waterbury - Public Health		Services
13.	Amazon Fulfillment Center BDL-5	50.	Community Health Center of New	77.	Department of Economic and
14.	Amazon Sorting Center Wallingford		London		Community Development
15.	American Institute	51.	Connecticare	78.	Department of Emergency Services
16.	Aptar Group	52.	Connecticut Children's Medical		& Public Protection
17.	ARC of Litchfield County		Center	79.	Department of Public Health
18.	Artspace New Haven	53.	Connecticut College		(Hartford)
19.	ASML, Inc.	54.	Connecticut Department of	80.	Department of Rehabilitation
20.	Asnuntuck Community College		Developmental Services		Services
21.	Avon Health Center	55.	Connecticut Department of Energy	81.	Department of Revenue Services
22.	Becton Dickinson and Company		and Environmental Protection	82.	Department of Social Services
23.	BHcare		(Hartford)		(Hartford)
24.	Bigelow Tea	56.	Connecticut Department of Energy	83.	Diageo, Inc.
25.	BikewalkCT		and Environmental Protection (New	84.	Dollar Tree Distribution Center
26.	BLT Office (Norwalk)		Britain)	85.	DRS
27.	BLT Office (Stamford)	57.	Connecticut Department of Labor	86.	East River Energy
28.	Bradley Airport	58.	Connecticut Department of	87.	Eastern Account System, Inc.
29.	Branford Hall (Branford)		Transportation	88.	Eastern Connecticut State University
30.	Branford Hall (Southington)	59.	Connecticut Department of Veterans	89.	Eastern Connecticut Transportation
31.	Bridgeport Public Schools		Affairs		Consortium
32.	Cabelas	60.	Connecticut Green Bank	90.	Eastern Workforce Investment
33.	Capital Community College	61.	Connecticut Innovations		Board
34.	CARTUS	62.	Connecticut Mental Health Center	91.	Electric Boat
		63.	Connecticut National Guard	92.	Empire State Realty Trust
35. 26	CDM Smith	64.	Connecticut Probate Court	93.	Enterprise Holdings
36.	Center for Latino Progress	65.	Connecticut Spring and Stamping	94.	Enterprise Rideshare
37.	Central Connecticut Chambers of	66.	Connecticut State Insurance	_	ESPN
	Commerce	٥٠.		55.	



#### Fewer cars. Better air. Healthier lives.

## **Quarterly Report**

October —December 2020

## **Appendix A: Partner List**

96.	Essex Steam Train and Riverboat	132.	Hubbell Incorporated	165.	Middletown Area Transit
97.	ExecutNet	133.	Human Resource Leadership Associ-	166.	Milford Transit District
98.	Fairfield University		ation of Eastern CT	167.	Mitchell College
99.	Foxwoods Resort and Casino	134.	i2systems	168.	Mohegan Sun Casino
100.	FTD Florists	135.	IFG Companies (Guilford Specialty	169.	Mystic Healthcare and Rehabilita-
101.	Fusco Corporation		Group)		tion LLC
102.	From You Flowers	136.	Inertia Dynamics Corporation	170.	Mystic Marriott Hotel & Spa
103.	Gateway Community College	137.	Innovate Stamford	171.	Nalas Engineering
104.	Gaylord Specialty Healthcare	138.	IRS	172.	Naugatuck Valley Community
105.	Global Steering Systems	139.	Jackson Laboratory		College (Danbury)
106.	GoNHGO	140.	JCC of Greater New Haven	173.	Naugatuck Valley Community
107.	Goodwill of Western & Northern CT	141.	Jewett City Savings Bank		College (Waterbury)
108.	Goodwin College	142.	Job Corps (Hartford)	174.	Naugatuck Valley Council of
109.	Greater Bridgeport Transit	143.	Job Corps New Haven		Governments
110.	Greater Norwalk Chamber of	144.	Jones Lang Lasalle Americas	175.	Naval Submarine Base New London
	Commerce	145.	Key Bank - New Haven	176.	New Britain CT Works Center
111.	Greater Waterbury YMCA	146.	Knights of Columbus	177.	New Britain Downtown District
112.	Greenwich Board of Education	147.	Konica Minolta Business Solutions	178.	New Haven Coalition for Active
113.	Greenwich Chamber of Commerce	148.	Law offices of John Andreini		Transportation
114.	Group CBS Circuit Breaker Sales	149.	Lawrence + Memorial Hospital	179.	New Haven Mayor's Task Force on
115.	Hartford Adult Education Center	150.	Lincoln Life Insurance/Freemont		Bike Education
116.	Hartford Foundation for Public		Group Management	180.	North East Transportation Co.
	Giving	151.	Lincoln Technical Institute	181.	Northwest Hills COG
117.	Hartford HealthCare System Support	152.	Live Green CT	182.	Northwestern CT Community
	Office	153.	Lower Connecticut River Valley		College
118.	Hartford Hospital		Council of Governments	183.	Norwalk Community College
119.	Hartford Public Library	154.	Manchester Community College	184.	Norwalk Housing Authority
120.	Hartford Steam Boiler	155.	Manufacturing Alliance Service Cor-	185.	Norwalk Transit
121.	HARTransit		poration	186.	Nucor Steel (Wallingford)
122.	Henkel Corporation	156.	Marcus Partners Mgmt.	187.	NWCC Center for Workforce
123.	Hispanic Advisory Council of Greater	157.	Mary Wade Home		Development
	Stamford (HACGS)	158.	MassMutual	188.	Office of Policy and Management
124.	Hologic	159.	MedSource Consultants	189.	Office of the Attorney General
125.	Honeywell	160.	Medtronic	190.	Office of the Secretary of the State
126.	Hotchkiss School	161.	Middlesex Community College	191.	Office of the State Comptroller
127.	Horizon Services Company	162.	Middlesex Community College -	192.	Oracle Corporation
128.	Homegoods Distribution		Meriden Campus	193.	Paier College of Art
	Homes For the Brave	163.	Middlesex Hospital	194.	Paradigm Property Management
130.	Hospital for Special Care	164.	Middlesex Hospital Shoreline Medi-	195.	Pathway Lighting Inc.
	Housatonic Community College		cal Center	196.	Paul Bailey Architects





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197.	Pelli Clarke Pelli Architects	229.	Society for Human Resource Man-	260.	Town of East Hartford
198.	People Friendly Stamford		agement	261.	Town of Fairfield
199.	People's United Bank	230.	South Central Regional Council of	262.	Town of Farmington
200.	PEP - Lacey Manufacturing		Governments	263.	Town of Greenwich
201.	Pierce Care	231.	Southeast Area Transit	264.	Town of Trumbull
202.	Pitney Bowes-Danbury	232.	Southeastern Connecticut Council of	265.	Town of Windsor
203.	Pitney Bowes-Shelton		Governments	266.	Town of Woodbridge
204.	Porter & Chester Institute (Branford)	233.	Southern Connecticut State	267.	Travelers
205.	Porter and Chester Institute (Enfield)		University	268.	Trinity College
206.	Porter and Chester Institute	234.	Southwest Community Health Cen-	269.	Triumph
	(Stratford)		ter	270.	TSKP Studios
207.	Porter and Chester Institute	235.	St. Mary's Hospital	271.	Tunxis Community College
	(Waterbury)	236.	St. Vincent's College	272.	U.S. Department of Housing and
208.	Pratt & Whitney - Middletown	237.	St. Vincent's Medical Center		Urban Development
209.	Pratt and Whitney	238.	Stamford Chamber of Commerce	273.	UConn Hartford
210.	Prudential (Hartford)	239.	Stamford Downtown Special Ser-	274.	UConn Health Center
211.	Quinebaug Valley CC		vices District (SDSSD)	275.	UConn Law School
212.	Quinnipiac University	240.	Stanley Black & Decker	276.	Ulbrich Stainless Steels and Special
213.	Quinnipiac University - North Haven	241.	State Education Resource Center		Metals
	Campus	242.	State of Connecticut	277.	United Bank
214.	Radiall USA Inc.	243.	Stone Academy (East Hartford)	278.	United Healthcare
215.	Randstad	244.	Stone Academy (Waterbury)	279.	United Illuminating
216.	Reckson/SL Green	245.	Stone Academy (West Haven)	280.	United States District Court: District
217.	Regal Care	246.	Sun Life Financial		of Connecticut
218.	RGIS	247.	Tauck Tours	281.	United Technologies Corporation
219.	Rich Product Corporation	248.	The Business Council of Fairfield	282.	University of Bridgeport
220.	Saint Francis Hospital		County	283.	University of Connecticut—Avery
221.	Saybrook Point	249.	The Hartford		Point
222.	Sea Corp	250.	The Independence Center	284.	University of Connecticut—Storrs
223.	SeeClickFix	251.	The Kennedy Center, Inc.	285.	University of Connecticut—Stamford
224.	Shipman & Goodwin	252.	The Watermark at 3030 Park	286.	University of Connecticut—
225.	Siemon Company	253.	The Workplace		Waterbury
226.	Sikorsky Aircraft Corporation—	254.	Three Rivers Community College	287.	University of Hartford
	Bridgeport	255.	Thule Inc	288.	University of New Haven
227.	Sikorsky Aircraft Corporation—	256.	Tower Labs Ltd.	289.	University of Saint Joseph
	Shelton	257.	Town Green Special Services District	290.	University of St. Joseph School of
228.	Sikorsky Aircraft Corporation—	258.	Town of Branford		Pharmacy
	Stratford	259.	Town of Burlington	291.	USI Consulting





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292.	U.S.	<b>Federal</b>	Highway	Administration

- 293. Valley Transit District
- 294. Veterans Affairs Connecticut
  Healthcare System (Newington)
- 295. Veterans Affairs Connecticut
  Healthcare System (West Haven)
- 296. Voya
- 297. Washington Inventory Systems
- 298. Waste Management
- 299. Watch For Me CT
- 300. Waterbury Hospital
- 301. Watson Foods
- 302. Wesleyan University
- 303. West Hartford Health and Rehab
- 304. Western Connecticut State University
- 305. Western CT Council of Governments
- 306. Wiggin & Dana, LLP
- 307. Windham Region Transit District
- 308. Windham Regional Community Council
- 309. Windsor Health and Rehabilitation Center, LLC
- 310. Wiremold/Legrand
- 311. Workers' Compensation Commission
- 312. Yale University
- 313. Yale-New Haven Hospital
- 314. YMCA Greater Hartford