



Connecticut Employees Return to Work Survey Summary of Findings

**Survey Conducted:
July 10 - 28, 2020**

**Total Responses:
4,133**

On March 20, 2020, the State of Connecticut issued an executive order requiring non-essential business operations to transition to a work from home model. In order to better understand the effect on Connecticut's workforce as well as the current and future changes to commuter habits, sentiments, and perceptions, the Connecticut Department of Transportation, through its commuter services program *CTrides*, conducted a digital survey of Connecticut residents. The following is a summary of key study findings.

Target

Individuals Employed in Connecticut who Commuted to their Workplace Before the COVID-19 Pandemic

Methodology

Digital Survey

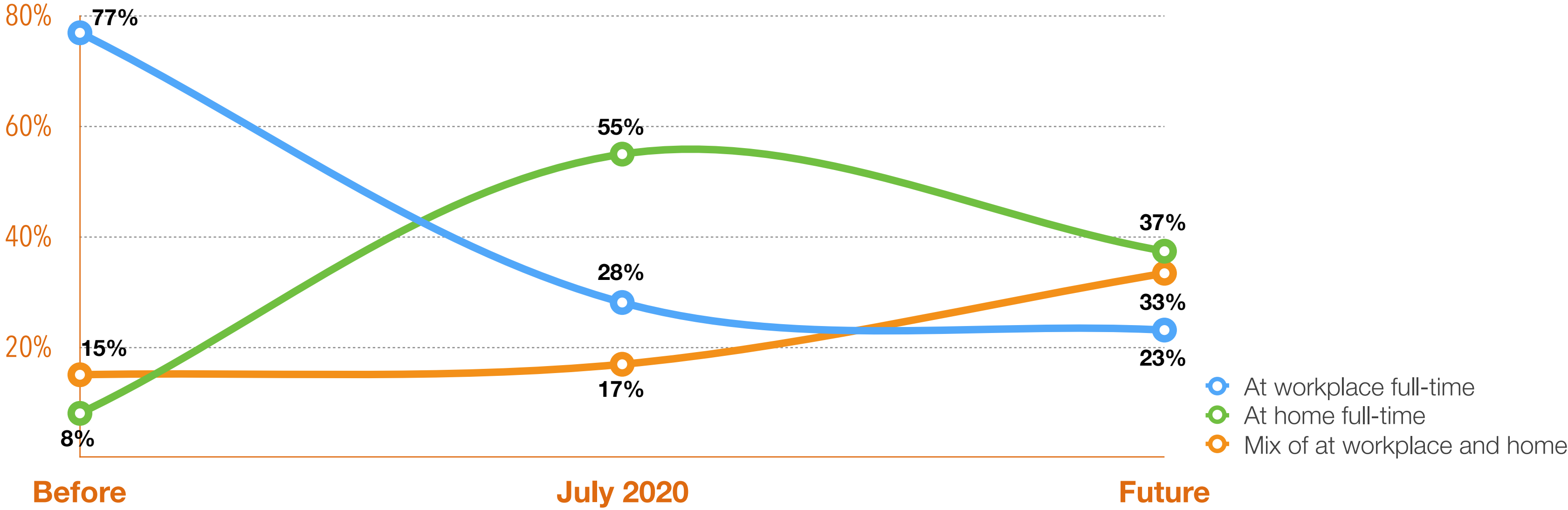
Margin of Error

+/- 1.36%

Shifts in Workplace and Commute

Work Locations

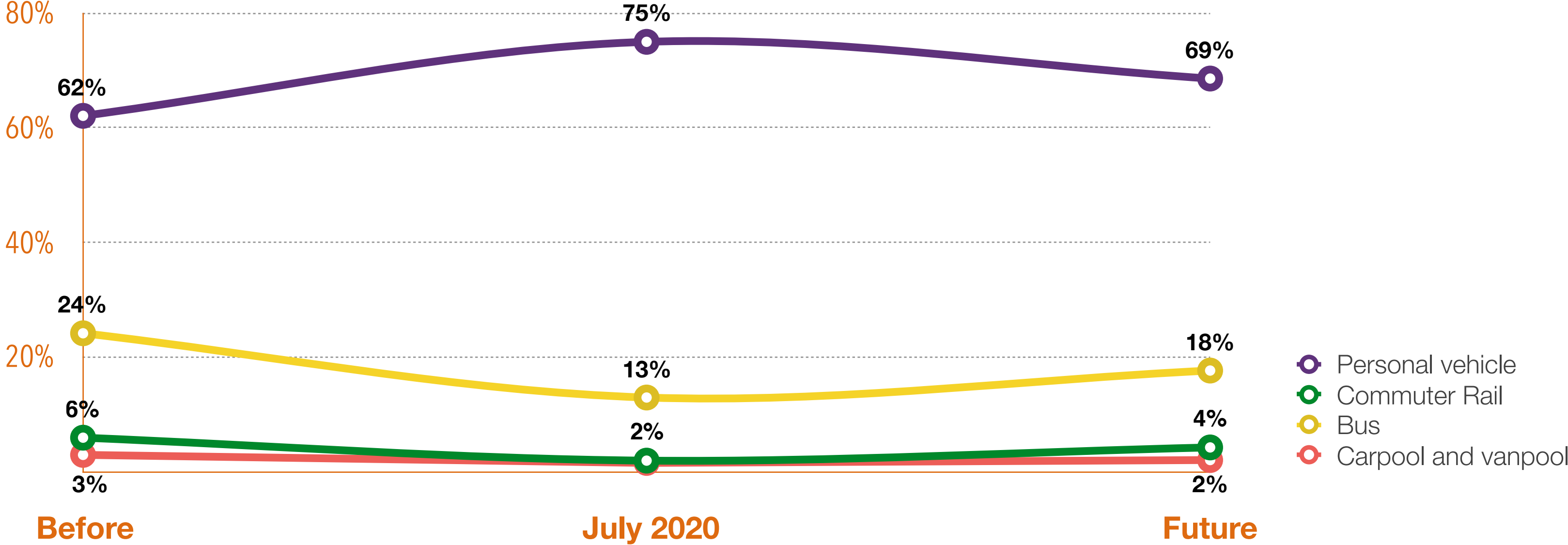
More than three times as many respondents reported they intend to work from home either full-time or part-time in the future than before COVID-19.



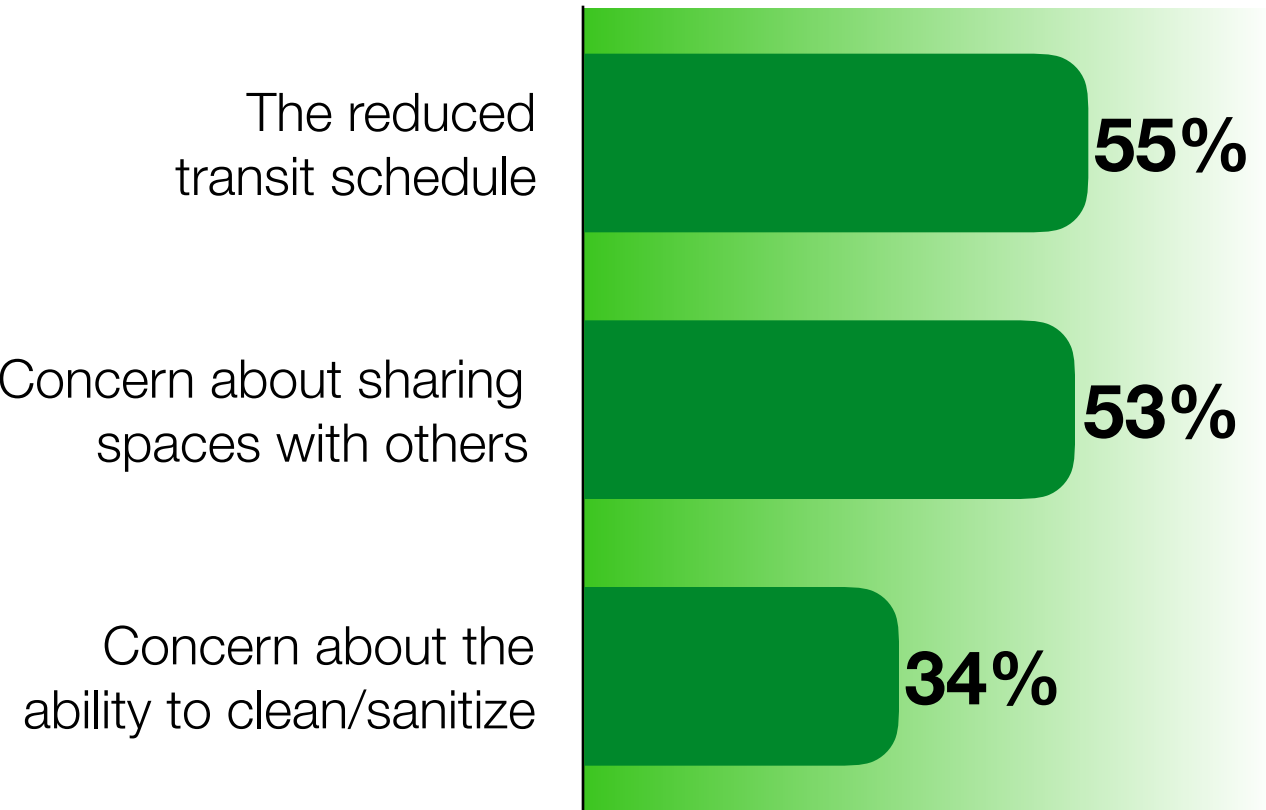
Primary Commuting Mode*

The use of a personal vehicle will increase when residents return to work, while commuter rail and carpool/vanpool usage will remain fairly constant.

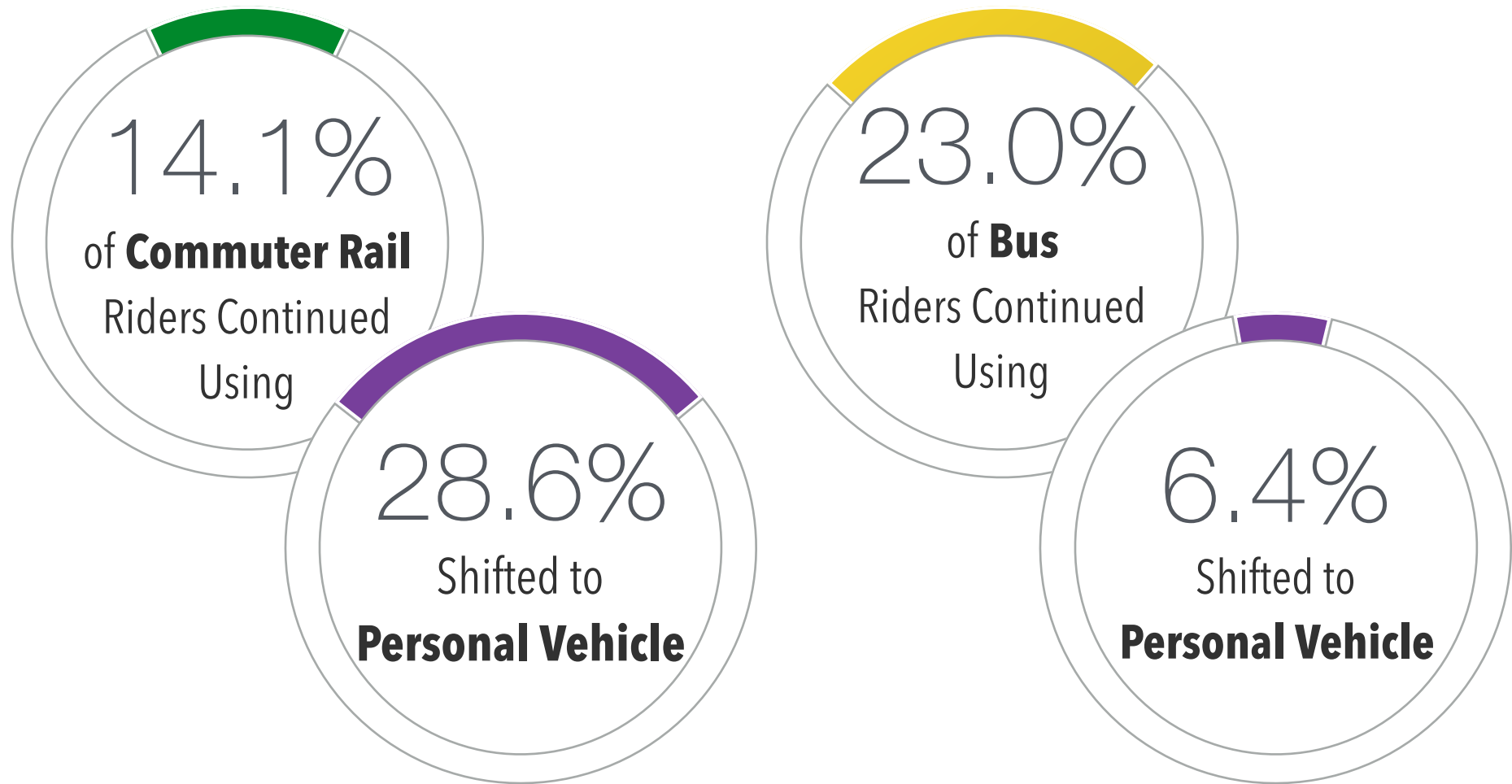
*Excludes respondents who worked at home full-time pre-COVID-19.



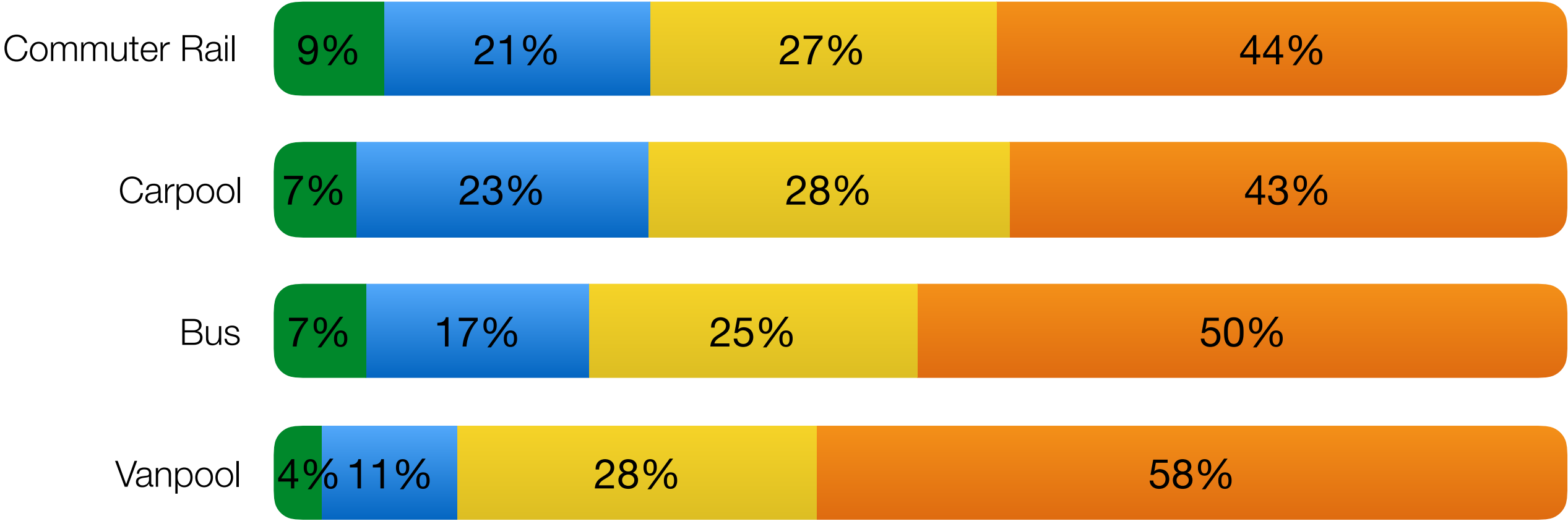
Commuting Concerns in July 2020



Public Transit Use in July 2020



Comfort Levels Over the Next 2-3 Months

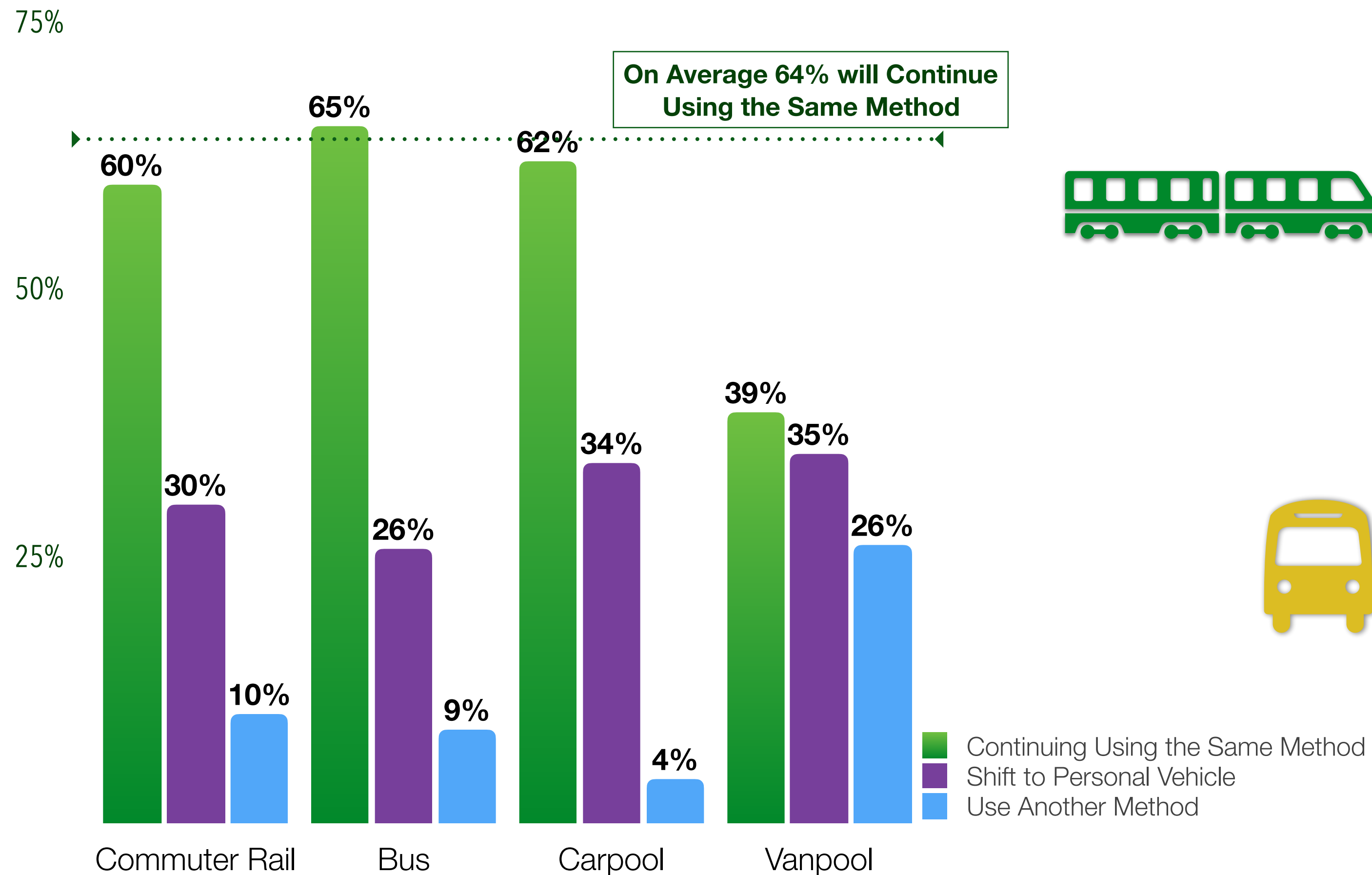


■ Very Comfortable
■ Somewhat Comfortable
■ Not Very Comfortable
■ Not At All Comfortable

*Governor's executive order required commuters to wear masks when using public transit.

Future Plans for Method of Commute to Work

The majority of surveyed respondents indicated their primary method of commute would remain consistent when they return to their workplace; however, a majority of those who used a vanpool reported they intend to shift modes in the future. Requirements for wearing masks, social distancing practices, increased service and increased cleaning were all ranked as top priorities to return to public transit.



Top Ranked Conditions to Return to Public Transit



Helping Employers with Commuting Barriers to Returning to Work

At *CTrides*, we help Connecticut employers find solutions to their employees' commuting needs. We provide employers with a no-cost, dedicated transportation advisor to help with your employees' transition back to the worksite or to become more productive teleworkers.

Employers who work with us can qualify to be a Transportation Leader and receive statewide recognition for their efforts to make Connecticut a better place to live and work.

Find out more at CTrides.com or email us at info@ctrides.com