



COMMUNITY RESOURCE CENTER

DEHMS REGION 3

Host Organization:

Community Renewal Team

Subcontractors:

Hispanic Health Counsel,
Human Resources Agency of New Britain

HOST ORGANIZATION: COMMUNITY RENEWAL TEAM

- For more than 50 years, the Community Renewal Team (CRT) has been transforming the lives of the people we serve. We connect people to resources, programs and services that resolve urgent needs, provide support for when individuals are the midst of a crisis and empower others to take steps to create their own opportunities.
- Our mission, *Preparing Our Community to Meet Life's Challenges*, drives us to help everyone who comes to our door. As the community action agency for Hartford and Middlesex counties, CRT helps individuals and families access resources that will help them meet immediate and longer-term needs, improve job skills, maintain or increase their independence, stabilize living situations, and achieve educational goals. We know that our work matters to our community.



ORGANIZATIONS

1. Region 1 (Lower Fairfield County): Southwestern CT Agency on Aging (SWCAA)
 2. Region 2 (Greater New Haven): Gilead Community Services, Inc.
 3. Region 3 (Greater Hartford): Community Renewal Team (CRT)
 4. Region 4 (Eastern Connecticut): Thames Valley Council for Community Action (TVCCA)
 5. Region 5 (Western Connecticut): New Opportunities, Inc.
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- Region 3 CRC program can be reached at 833-560-2843(CVID) , the hotline is used to provide a central line for providers, contact tracers, and for emergency shelter situations to reach the CRC.



REGION 3 YEAR TO DATE DATA

- **Total number of referral calls beginning September 21st:**
 - 4,146 individuals
- **Resources provided:** 1,589 units of service
 - Resources provided include Hotel placements (72), Food (1065), Cleaning supplies, PPE, 4CT gift cards (99), referrals for energy assistance (6), rental assistance and behavioral health/substance use interventions



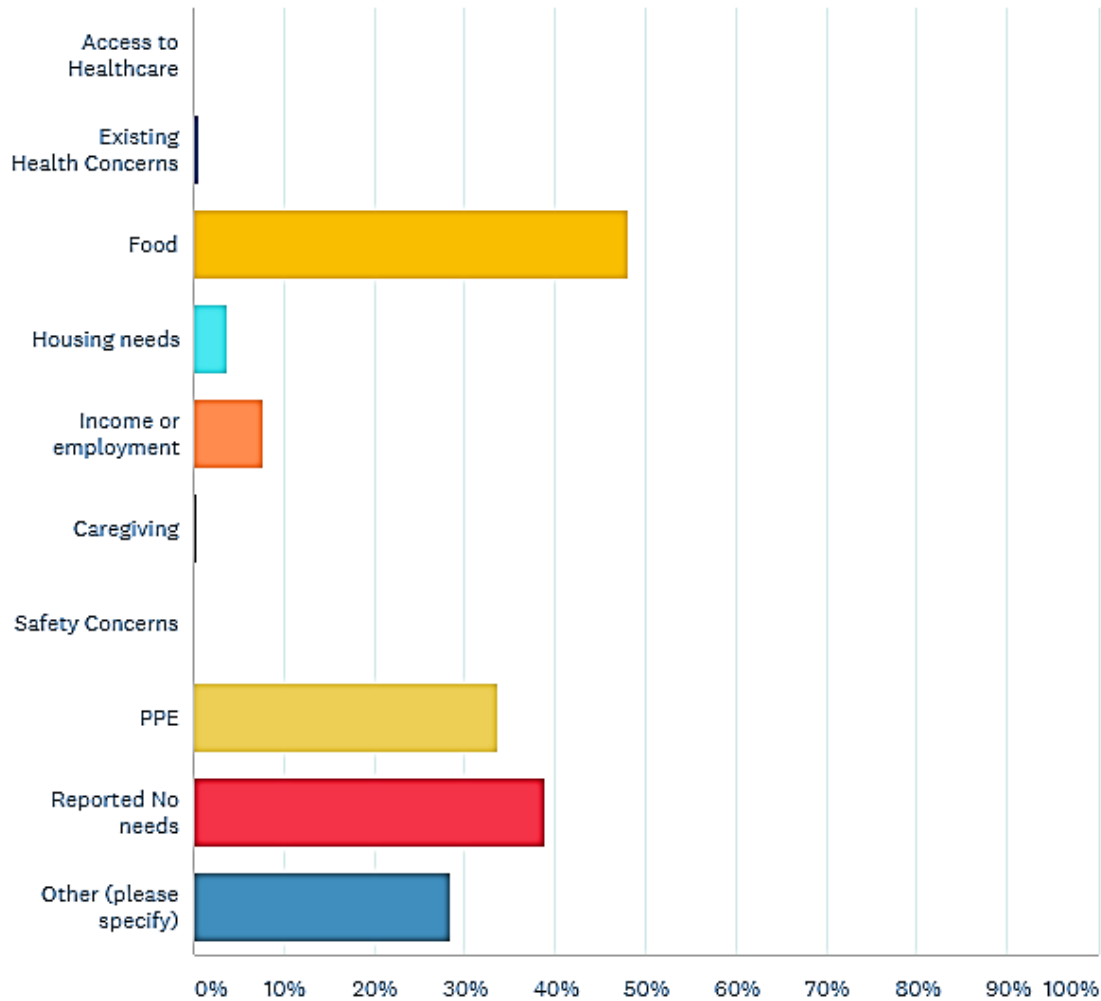
RSVP VOLUNTEER HIGHLIGHT



Liz Fenner is a dedicated RSVP Volunteer. She has served with RSVP for several years and has been volunteering even during the pandemic this past year to deliver food boxes.



DATA FROM RECENT QUARTER: 12/1/2020-2/28/2021



Other:
identified as
cleaning
supplies, and
children needs



DATA FROM RECENT QUARTER: 12/1/2020-2/28/2021

ANSWER CHOICES		RESPONSES	
▼ Access to Healthcare		0.24%	2
▼ Existing Health Concerns		0.72%	6
▼ Food		48.20%	402
▼ Housing needs		3.72%	31
▼ Income or employment		7.67%	64
▼ Caregiving		0.36%	3
▼ Safety Concerns		0.12%	1
▼ PPE		33.69%	281
▼ Reported No needs		38.85%	324
▼ Other (please specify)	Responses	28.54%	238
Total Respondents: 834			

